

# COLLABORATING FOR COMMUNITY IMPACT

**Annual Report**  
2016–2017

# TRANSFORMING COMMUNITY CARE





02	Chairman's Message
04	CEO's Message
06	Vision & Mission
07	Core Values
08	Board of Directors
10	Management
12	Our Centres
13	Our Year in Numbers
15	Successes and Highlights
16	Innovative Spaces
19	Enhanced Technology
20	Winning Team
22	Impactful Collaborations
26	Vibrant Volunteer Engagement
30	Coming Together for a Cause
32	Coming Together as a Community
34	Community Partners
35	Centre Advisory Committees



# CHAIRMAN'S MESSAGE



Mr Timothy Teo  
**Chairman, Board of Directors**  
**St Luke's ElderCare**

## **We are grateful to our healthcare partners, who share our commitment to Community-Based care for the elderly.**

It was the late 1980s, and a hospital dedicated to the elderly was an untested idea. But the need to plan for an ageing population was undeniable. It was time to act.

We reached out – to the government, to our supporters and to the community – engaging in sustained dialogue on resources and needs. That process bore fruit with the opening of St Luke's Hospital in 1996. St Luke's ElderCare came into being in 1999 to meet the need for services that bridge hospital and home such as day care and rehabilitation.

### **20 Years of Impact**

Dialogue and collaborations have remained vital as we established new facilities and pioneered services for the elderly with the aim of providing seamless care from hospital to community and home.

Twenty years on, our ecosystem spans 16 ElderCare Centres, a community health centre as well as home care services.

### **20 Years of Collaboration**

More than bricks and stones, what we are today owes itself to people coming together to drive creative solutions to meet the needs of the elderly.

The slate of awards given to our staff over the years attests to their professionalism and their caring dedication. We are also grateful to our healthcare partners, who share our commitment to Community-Based care for the elderly.

Thanks also to grassroots organisations, volunteers and schools for your helping hands and willing hearts. To friends of St Luke's, our heartfelt appreciation for your generous support.

### **20 Years into the Future**

As we reflect on the past 20 years, we give thanks to the Lord for His guidance, and for giving us the strength and courage to carve new paths. There is no doubt that the calling to serve and the faith to lead from the front brought us this far. With God's grace, the next 20 years will see us make even greater strides in bringing needs-driven, innovative healthcare right into the hearts of communities throughout Singapore.

May God bless you abundantly.



# CEO'S MESSAGE



Dr Kenny Tan  
**Chief Executive Officer**  
**St Luke's ElderCare**

In 2016, St Luke's marked the 20th year since we first opened our doors, and admitted our first patient.

To commemorate this milestone, we held a dinner to recognise and thank all who have helped us get to this point, including founding members, past and present colleagues, partners and friends of St Luke's. It was a meaningful time of reflection, of taking account of challenges faced and overcome, and celebrating successes achieved.

Complementing this was the 'Loving Our Seniors Carnival', a joyful anniversary celebration with residents, clients, partner organisations and volunteers.

We came away from these two events humbled by the achievements of those who came before us, and inspired by the difference we could yet make.

## Investing in Core Services

Even as we address the healthcare needs of the elderly, we recognise that ageing well also means being part of the community, and engaging with it.

In 2016, we opened three ElderCare Centres – Chong Pang, Nee Soon Central and Nee Soon East. These are more than just hubs for care services for the elderly. Their roster of programmes includes activities to encourage intergenerational bonding and those to help the elderly deepen their social networks within the community.

## Investing in the Community

We continue to strengthen our ties to our network of healthcare partners, corporate supporters, grassroots organisations, schools and volunteers to promote healthy ageing and social inclusion.

The Wellness Kampung, a partnership with Alexandra Health Systems and grassroots organisations, is a good example of this. Under this initiative, wellness kampungs are established where residents can develop social networks to inspire each other to adopt healthier lifestyles.

Another example is our partnership with Cycling Without Age, which provided volunteers to give our seniors trishaw rides in what was a memorable outing.

## Investing in Our People

Caring and serving the elderly requires not merely competence, but also a caring attitude and a desire to serve. We have a wonderful team in place, one that has won numerous accolades for quality care and service excellence. The year 2016 was no exception, with seven of our staff recognised at the ILTC (Intermediate and Long Term Care) Excellence Awards.

Staff development is key to long-term growth and we place great importance on supporting programmes to enhance skills and develop careers.

## Investing in Technology

As part of our efforts to improve operational efficiency, we are implementing a new IT-based client-patient management system complete with tablet-style mobile devices that would make it easier and more convenient for our staff to input and pull up patient records. We have also improved broadband connectivity at all centres.

## Looking Ahead

Moving forward, we will continue to focus on strengthening our partnerships to create communities of care for our elderly and provide integrated care services in the community. We expect to add another two centres, in line with our commitment to expand our services, develop innovative care and broaden our reach.

Finally, I would like to thank our volunteers, church partners, schools, caregivers, corporate partners, grassroots partners and those whom we have worked with this past year.



# OUR VISION

Transforming Community Care

# OUR MISSION

To be a Christian healthcare provider  
enriching lives in the communities



# CORE VALUES



**C**ompassion

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**H**olistic Excellence

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**R**espect

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**I**ntegrity

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**S**tewardship

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**T**eamwork

# BOARD OF DIRECTORS



**Mr Timothy Teo**

*(w.e.f. 15 Mar 2008)*

**Chairman,**  
St Luke's ElderCare Ltd

**Director,**  
St Luke's Hospital

**Independent Director,**  
Guocoland Ltd



**Ms Jacqueline Poh**

*(w.e.f. 1 Jul 2013)*

**Vice Chairman,**  
St Luke's ElderCare Ltd

**Chief Executive Officer,**  
GovTech Singapore

**Member,**  
Defence Science and  
Technology Agency



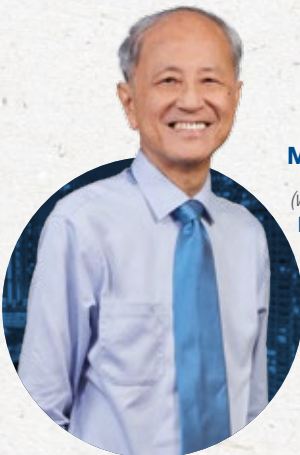
**Mr Yeong Zee Kin**

*(w.e.f. 1 Mar 2017)*

**Honorary Secretary,**  
St Luke's ElderCare Ltd

**Deputy Commissioner,**  
Personal Data  
Protection Commission

**Chairman,**  
Electronic Discovery  
CFC Steering Committee,  
Singapore Academy of Law



**Mr Lee Chee Yeng**

*(w.e.f. 8 Sep 2014)*

**Honorary Treasurer,**  
St Luke's ElderCare Ltd

**Member,**  
Management  
Committee of Pasir  
Panjang Hill Community  
Services Centre



**Mrs Wee Wan Joo**

*(w.e.f. 1 Jul 2013)*

**Director,**  
St Luke's ElderCare Ltd

**Director,**  
St Luke's Hospital

**Member,**  
AIC Medifund  
Committee for the  
Portable Subsidy Scheme





**Dr Peng Chung Mien**

*(w.e.f. 1 Oct 2016)*

**Director,**  
St Luke's ElderCare Ltd

**Chairman,**  
St Luke's Hospital

**Chief Executive Officer,**  
Farrer Park Company



**Ms Lim Ai Ling**

*(w.e.f. 1 May 2017)*

**Director,**  
St Luke's ElderCare Ltd

**Director,**  
(HR – South East,  
South Asia and Middle  
East), Akzo Nobel  
Paints (Asia Pacific)



**Mr Wong King Yoong**

*(w.e.f. 1 Feb 2017)*

**Director,**  
St Luke's ElderCare Ltd

**Chairman,**  
BizLink Centre  
Singapore Ltd



**Mr Choo Eng Beng**

*(w.e.f. 1 Oct 2016)*

**Director,**  
St Luke's ElderCare Ltd

**Director,**  
St Luke's Hospital  
**Assurance Partner,**  
PricewaterhouseCoopers LLP



**Ms Ginger Hsiao**

*(w.e.f. 1 Feb 2017)*

**Director,**  
St Luke's ElderCare Ltd

**Director,**  
Pilgrim Partners  
Asia (Pte) Ltd



**Mr Alfred Wong**

*(w.e.f. 1 Feb 2017)*

**Director,**  
St Luke's ElderCare Ltd

**Managing Director,**  
Noel Gifts International  
Pte Ltd

**Member,**  
Bethesda (Bedok-  
Tampines) Church

# MANAGEMENT



**1. Mr Gregory Lee**

Deputy Director, Fundraising

**2. Mr Tan Tei Wei**

Senior Manager, Information  
Technology & Innovation

**3. Ms Cindy Ong**

Deputy Director, Human Resource  
& Corporate Affairs

**4. Dr Kenny Tan**

Chief Executive Officer (w.e.f. 19 Aug 2016)

**5. Ms Agnes Hew**

Deputy Director, Operations & Special Projects

**6. Ms Emily Goh**

Manager, Finance

**7. Ms Jasmine Tham**

Manager, Corporate Communications





**8. Ms Vivi Lolowang**

Whampoa Centre Manager

**9. Ms Raquel Llorente**

Changkat Centre Manager

**10. Ms Wong Mei Ling**

Serangoon Centre Manager

**11. Mr Ow Yong Kim Thiam**

Telok Blangah Centre Manager

**12. Ms Jennifer Goh**Nee Soon Central Senior  
Centre Manager, Chong Pang  
Senior Centre Manager**13. Ms Lena Choo**

Hougang Centre Manager

**14. Ms Karen Cheong**

Golden Years Centre Manager

**15. Mr Samuel Chan**

Jurong East Centre Manager

**16. Mr Winsy Togelang**

Ayer Rajah Centre Manager

**17. Mr Edwin Lim**

Nee Soon East Centre Manager

**18. Mr Simon Lim**

Bukit Timah Centre Manager

**19. Mr David Loh**

Tampines Senior Centre Manager

**20. Ms Lim Beng Toh**

Clementi Senior Centre Manager

**21. Ms Ng Lay Ling**Deputy Director,  
Community-Based Service  
(absent with apologies)**22. Ms Sharon Er**Deputy Director,  
Corporate Performance  
(absent with apologies)**23. Mr Gerald Tan**Whampoa Centre Manager  
(w.e.f. 17 Oct 2016)  
(absent with apologies)



# OUR CENTRES

## **Ayer Rajah Centre**

Blk 150A Pandan Gardens  
#01-01, Singapore 609342  
Tel: 6262 1501

## **Bukit Batok Centre (opening soon)**

Blk 168 Bukit Batok West Ave 8  
Singapore 120310  
Tel: 6390 9368

## **Bukit Timah Centre**

Blk 310 Clementi Avenue 4  
#01-263, Singapore 120310  
Tel: 6873 1772

## **Changkat Centre**

Blk 350 Tampines Street 33  
#01-438/456, Singapore 520350  
Tel: 6789 9956

## **Clementi Centre**

Blk 602 Clementi West Street 1  
#01-25, Singapore 120602  
Tel: 6872 2210

## **Chong Pang Centre**

Blk 113 Yishun Ring Road  
#01-457, Singapore 760113  
Tel: 6481 5708

## **Golden Years Centre**

Blk 831 Hougang Central  
#01-502, Singapore 530831  
Tel: 6386 2273

## **Hougang Centre**

Blk 126 Hougang Avenue 1  
#01-1506, Singapore 530126  
Tel: 6382 2366

## **Jurong East Centre**

Blk 327 Jurong East Street 31  
#01-174, Singapore 600327  
Tel: 6569 0415

## **Keat Hong Centre (opening soon)**

Blk 801 Keat Hong Close  
Singapore 680801  
Tel: 6390 9368

## **Nee Soon Central Centre**

Blk 766 Yishun Avenue 3  
#01-295, Singapore 760766  
Tel: 6759 9053

## **Nee Soon East Centre**

Blk 260 Yishun Street 22  
#01-97, Singapore 760260  
Tel: 6481 5903

## **Serangoon Centre**

Blk 217 Serangoon Avenue 4  
#01-166, Singapore 550217  
Tel: 6285 6004

## **Tampines Centre**

Blk 101 Tampines Street 11  
#01-13, Singapore 521101  
Tel: 6786 7688

## **Telok Blangah Centre**

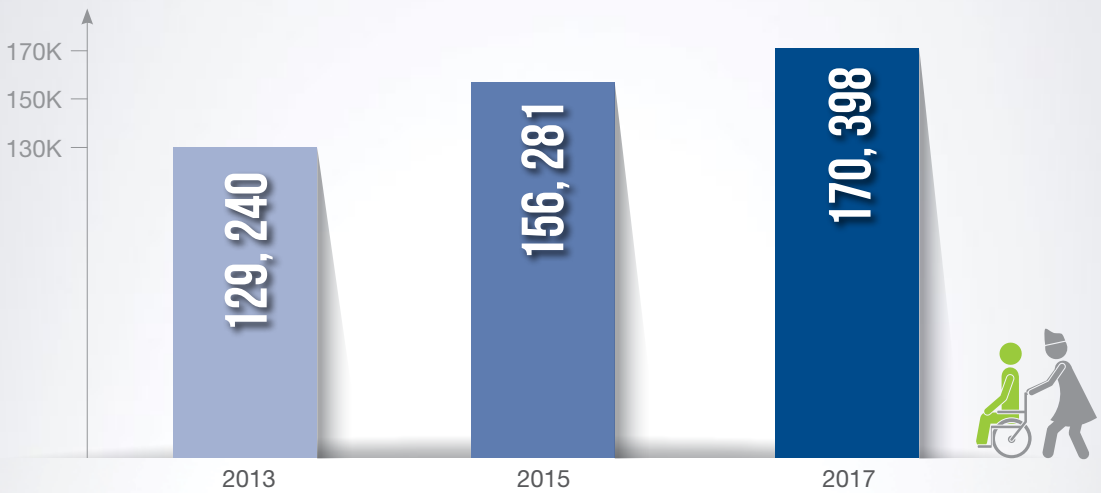
Blk 33 Telok Blangah Way  
#01-1038, Singapore 090033  
Tel: 6273 3466

## **Whampoa Centre**

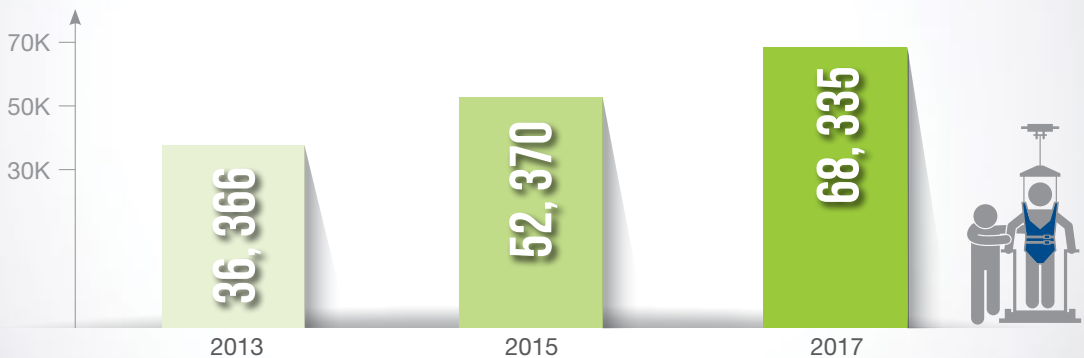
Blk 97 Whampoa Drive  
#01-222, Singapore 320097  
Tel: 6252 9661

# OUR YEAR IN NUMBERS

Five-Year Review of Clients  
Served at Our Centres



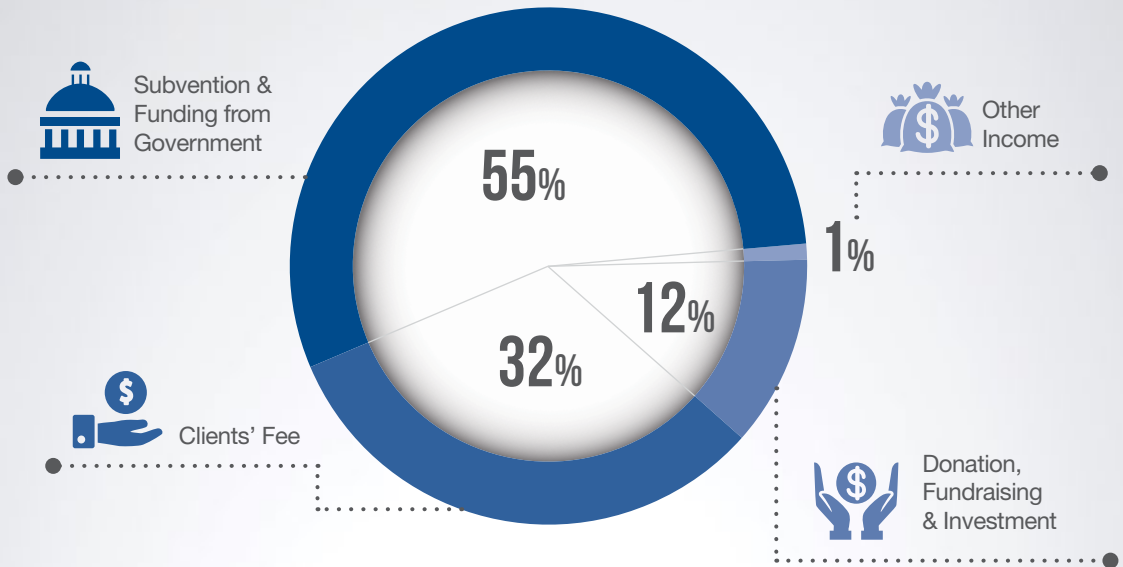
Number of Client Days over the Last 5 years



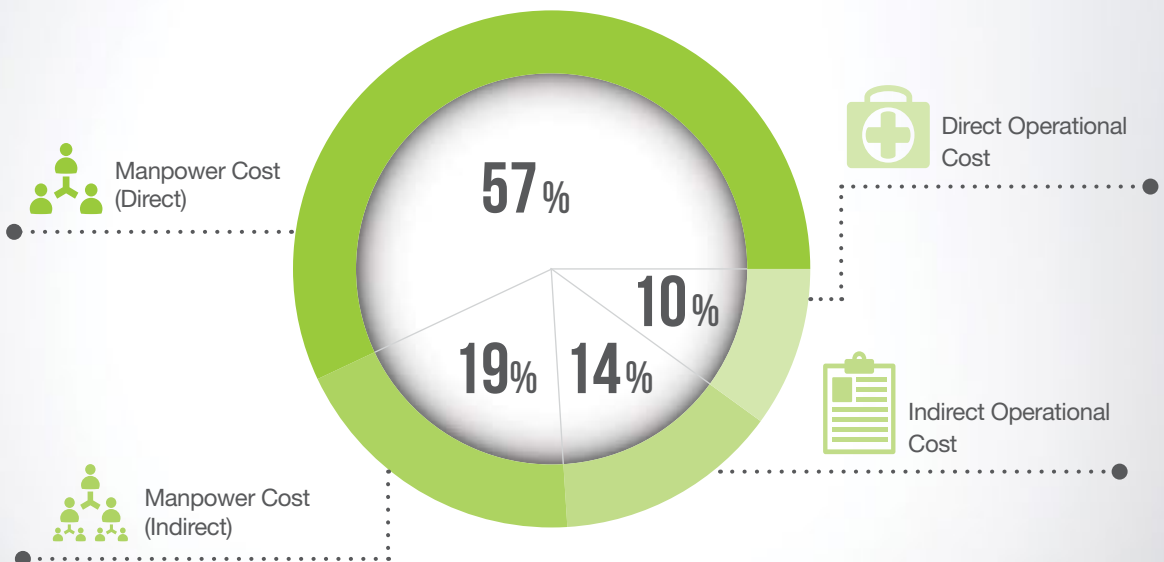
Number of Rehab Sessions over the Last 5 Years

## Financial Year in Review

### Income from April 2016 – March 2017



### Expenses from April 2016 – March 2017





# SUCCESSES AND HIGHLIGHTS

# INNOVATIVE SPACES

**Ageing with dignity and grace requires that we go beyond physical or clinical healthcare. Social and emotional connections with family, friends and the community at large are just as fundamental to the wellbeing of seniors.**



## Fresh Approaches

Recognising the need for fresh, innovative approaches to healthy ageing, we continue to expand our reach and enhance our spaces. In 2016, we opened three centres – Chong Pang, Nee Soon Central and Nee Soon East.

## Community Focus

Our ElderCare Centres provide seniors and their caregivers with safe, supportive spaces within the community for rehabilitative services and daycare. Increasingly also, these centres serve as a significant hub for engagement between seniors and their community. These centres actively develop intergenerational programmes and ties with volunteers, supporters and businesses.



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**Increasingly also,  
these centres serve as  
a significant hub for  
engagement between  
seniors and their community.**

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## **Nee Soon Central Wins Singapore Good Design Mark 2017**

St Luke's ElderCare at Nee Soon Central showcases our focus on creating welcoming spaces that allow seniors to age with dignity and grace within the community. While conveniently located within a HDB void deck, it exudes the inviting ambience of a clubhouse.

The design cleverly incorporates pillars which introduce natural privacy barriers within an open space. The bright, airy spaces allow for meaningful activities such as intergenerational programmes to take place within the community.

In recognition of its inspirational design that meets care objectives while providing an environment that fosters social and community bonds, the centre was awarded the Singapore Good Design Mark 2017.

**St Luke's ELDERCARE**  
圣路加乐龄关怀  
**AYER RAJAH CENTRE**  
— SUPPORTED BY: **OPSA** —  
The World's Port of Call

“

**Recognising that Information Technology (IT) could be leveraged to boost operational and administrative efficiency and quality, we have made substantial investments in new IT systems and equipment.**

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# ENHANCED TECHNOLOGY

## Award-Winning System

An exciting development is the implementation of the Community-Based Care (CBC) IT System. This real-time, web-based solution for client/patient management and administration is also seamlessly integrated with the Agency for Integrated Care's Community Care Systems. Slated to be fully operational by June 2017, it substantially enhances our ability to provide timely, targeted services.

**The ambitious scope of this initiative was recognised at the 2017 National Health IT Excellence Awards, where our team won in the 'IT Excellence: Digitised Care to Support One Healthcare System' category.**

## High-Speed Connectivity

Staff at our 16 centres including our rehabilitation and home care teams will be able to access the web-based system using mobile tablet devices as well as desktops and laptops. To support the system, we have enhanced our internet connectivity, with high-speed Wi-Fi at our centres and provision for mobile internet services where required.

Our IT upgrades to increase operational efficiency also extend to our Kallang Pudding headquarters, where we have installed high-speed fibre broadband and Wi-Fi as well as advanced printers and interactive projectors.

## One-Stop Efficiency

With the implementation of the CBC IT system, our staff will no longer have to go into multiple systems to perform functions such as processing referrals, inputting data and retrieving client records, resulting in significant manpower and time savings.

Since the database is updated almost instantaneously, reporting and data analytics could be performed more frequently (rather than monthly under the previous manual system). This allows for faster response in areas such as manpower planning.

# WINNING TEAM

At St Luke's ElderCare, we have put together a team of staff who have distinguished themselves by their creativity, enthusiasm and most of all a heart for those they serve. We are extremely proud to see them receiving well-deserved awards and recognition.

## The Courage Fund Healthcare Humanity Awards 2016



The Courage Fund Healthcare Humanity Awards is a legacy of the Courage Awards that were first given out in 2003 following the outbreak of Severe Acute Respiratory Syndrome (SARS) in Singapore. In recognition of their contributions and for going beyond their call of duty, five members of staff from St Luke's were recognised at the 2016 awards.

## ILTC Excellence Awards 2016

The ILTC Excellence Awards was initiated by the Agency for Integrated Care in 2014. It recognises the contributions of community care staff who have displayed exemplary service and commitment in delivering quality care to their clients. Seven of our staff received Silver Awards in the Service Quality category.



## Singapore Health Quality Service Awards 2017

The Singapore Health Quality Service Awards celebrates and honours healthcare professionals who have delivered quality care and excellent service standards. Our staff won 21 Silver Individual Awards and 1 Gold Individual Award.

They were also awarded the Best Team Intermediate and Long-term Care (ILTC) Service Initiative Improvement Award (Friends On Board). The service initiative resulted in more therapy slots, extended contact time, greater efficiency in terms of transport trips provided, and more positivity during group sessions as everyone was supportive of one another.





# IMPACTFUL COLLABORATIONS

St Luke's ElderCare continues to work with our partners, strengthening cooperation and bonds in the community, to form new initiatives, services, and academic and infrastructure collaborations.



## Wellness Kampung

St Luke's ElderCare, Alexandra Health Systems and Nee Soon grassroots organisations launched the Wellness Kampung at Block 765 Nee Soon Central in September 2016. The initiative encourages graceful ageing through wellness and active ageing activities, initiatives and programmes.



## Transforming Community Care with JurongHealth

St Luke's ElderCare and St Luke's Hospital signed a memorandum of understanding (MoU) with Jurong Health Services (JurongHealth) in October 2016. The aim of the MoU is to enhance the community care landscape in the western region of Singapore.

## AIC Wellness Programme

The AIC Wellness Programme – developed by the National Arts Council and taught at the Agency for Integrated Care (AIC) Learning Institute – equipped our staff with the skills to lead art workshops for clients at our centres. Our clients created many beautiful pieces in the workshops, from batik paintings to mosaic art. Their work was exhibited at the AICareLink @ Maxwell.



## River Safari Visit with AIMS AMP Capital

AIMS AMP Capital Industrial REIT Management Limited partnered with us to organise a visit to River Safari. They gave our volunteers, staff and clients a delightful lunch and cruise rides. Everyone truly enjoyed themselves as they strolled through the covered walkways while admiring some of the 6,000 species of animals found there.

## ‘Support Our Pioneers’ Programme

SLEC partnered with Heartware Network to develop this initiative in March 2017. This home befriending programme aims to encourage youths to provide social support to our clients by visiting them at their home on weekends. The service was piloted at the Golden Years Centre.

## ‘Cook & Bake’ Session @ Dignity Kitchen

Our ongoing partnership with Dignity Kitchen was boosted by the addition of a learning opportunity for our clients. The Cook and Bake session held at their premises was a resounding success.



## Centre Visit by HPB Staff

Twenty members of staff from the Health Promotion Board (HPB) visited our Telok Blangah Centre in March 2017. They organised origami, games and sponsored refreshments, bringing joy and laughter to our clients.

## Indian Heritage Centre Tour

Volunteers and clients from our Hougang and Serangoon centres had an enjoyable visit to the Indian Heritage Centre in September 2016. This tour was organised in collaboration with the National Council of Social Service (NCSS) and the Indian Heritage Centre.

This activity gave volunteers from NCSS the opportunity to befriend our clients, encouraging intergenerational interaction through conversations and creative activities. Our clients were delighted, together with the volunteers, to design their own tote bags using colour pencils, crayons and markers.





# VIBRANT VOLUNTEER ENGAGEMENT

## Volunteer Appreciation Lunch 2016



In recognition of those who dedicate their time, talent and love, the St Luke's ElderCare Volunteer Appreciation Lunch was held in November 2016. It brought together 300 volunteers from the various centres for a heartwarming afternoon of performances and games.

## Grand Karaoke Competition 2016

St Luke's ElderCare held its Grand Karaoke Competition Final in August 2016 at Dignity Kitchen. Clients from seven centres participated in this showcase of our talented seniors.







**Our volunteers are a vital bridge between our clients and our community, and a source of support and encouragement to us and those we serve. We are pleased that our volunteer programmes continue to grow and strengthen:**

- ✚ Our volunteer hours average 860 hours per month**
- ✚ Over 300 volunteers have attended our volunteer training programme**

# SLEC Carnival 2016: Loving Our Seniors



Held at Ayer Rajah Community Centre, this celebratory carnival was attended by well over 1,200 people, including clients from our ElderCare Centres, volunteers, partners and agencies.

## Jamfest 2017



St Luke's ElderCare clients showcased the beautiful pieces they created during their art workshops, which covered rangoli, watercolour painting, comics and ceramic techniques.

## Project Silvercare



In September 2016, St Luke's Hospital and St Luke's ElderCare partnered Family Medicine residents from the National University Health System and healthcare professionals from Jurong Health Services in a health screening initiative.

## Recruitment Drives

We continue to focus on volunteer recruitment drives in schools. By sharing about our eldercare services and giving information on the various opportunities available to support our work, we have been successful in attracting enthusiastic young people.

## Senior Volunteerism

Proving that even the elderly can play a role, our clients from Whampoa Centre visited All Saints Home and sang to the residents there. They also regularly visit our elderly. They are truly grateful for such opportunities to serve, and the interactions make a positive impact on their lives.

## Intergenerational Games 2017



Over 200 participants were involved in the annual Intergenerational Games organised by Bendemeer Secondary School and Chestnut Drive Secondary School. The activities and games organised by the student volunteers certainly kept our clients engaged.

## Student Volunteerism

Students are some of our most active and engaged volunteers every year, visiting the elderly at our various centres and planning fun activities and treats.

Students from Shun Qun Secondary School and new volunteers prepared games to engage and interact with our clients. Our Nee Soon East centre and St Nicholas Girls' Primary School also collaborated for the first time in February 2017. The students planned interesting activities and mingled with our clients.

Paya Lebar Methodist Girls Secondary School invited our clients from Golden Years Centre, Serangoon Centre,



Hougang Centre and Whampoa Centre to their school to celebrate the Lunar New Year.

# COMING TOGETHER FOR A CAUSE



## Dymon Asia– St Luke's Appeal Luncheon

Held on 5 August 2016, this fundraiser organised by Dymon Asia and St Luke's was attended by organisational representatives and current and potential supporters.

Chairman of the Home Team Volunteer Network Steering Committee, Associate Professor Ho Peng Kee, spoke on fostering a spirit of volunteerism among our immediate community, harnessing the capabilities of our youths and improving our family life.

## St Luke's Hong Bao Project 2017

The St Luke's Hong Bao Project 2017 saw great support from our partnering schools and churches, with a heartwarming 30% increase in the number of donors.



“

**Beyond care services, St Luke's ElderCare offers subsidies and financial assistance to enable our clients to focus on their recovery journey and age well.**

”



# COMING TOGETHER AS A COMMUNITY

**Our outreach is broad and deep, engaging with different communities, organisations and groups in line with our mission of being a healthcare provider that places importance on enriching lives in communities.**

## AWWA Model Caregiver Awards Ceremony 2017

These awards, launched in 2007 by AWWA, aim to recognise the strength, maturity and dedication of ordinary individuals who take on the role of caregiver.

St Luke's ElderCare is proud to be a community partner of AWWA in this initiative together with Caregivers Alliance Limited, the Movement for the Intellectually Disabled (MINDS) and Thyee Hua Kwan Moral Charities (THKMC). The Caregiver Awards are also supported by the Agency for Integrated Care (AIC), National Council of Social Service (NCSS), Singapore Exchange (SGX) and the Tote Board.



## Bukit Batok Health Fair 2016

We were honoured to participate in the Bukit Batok Health Fair 2016. The Health Fair was the perfect opportunity to let residents know of the imminent opening of the new Bukit Batok ElderCare Centre.

We spoke to many residents, focusing on the elderly and their caregivers, providing them with an overview of the services that would be available with the opening of the centre, and learning about their needs and concerns.



## Let's Paint-a-VWO @ South West



This gave our elderly at our Clementi ElderCare Centre the opportunity to co-create two wall murals with Emergenetics International - Asia Pacific. We are grateful to have partners like South West Community Development Council and Emergenetics join us on our care journey to enrich the communities in which we are placed to serve.

## Hitachi Global Business Internship



We played host to the Hitachi interns for three weeks, providing them with the opportunity to observe our centres. It was a pleasure to hear them share their learning journey and their increased understanding of the aged care landscape.

# COMMUNITY PARTNERS

Community Fund of Singapore  
Fajar Secondary School  
Health Promotion Board  
North East Community Development  
Council  
Prinsep Street Presbyterian Church  
Rotary Club of Singapore

## **Ayer Rajah Centre**

Ayer Rajah Community Club  
Pasir Panjang Hill Brethren Church  
PSA Singapore

## **Bukit Timah Centre**

Church of Our Saviour

## **Changkat Centre**

Bendemeer Secondary School  
Bethesda Frankel Estate Church  
East Spring Primary School  
Living Hope Methodist Church  
Nanyang Girls' High School  
Ngee Ann Secondary School  
Republic Polytechnic  
Sion Prebysterian Church

## **Chong Pang Centre**

Alexandra Health  
Nee Soon Grassroots Organisations  
Yishun Christian Church Lutheran

## **Clementi Centre**

Mt Carmel Bible Presbyterian Church  
South West Community Development  
Council  
The Bible Church

## **Golden Years Centre**

Bendemeer Secondary School  
Church of Our Saviour  
Golden Years Fellowship  
Wesley Befrienders' Outreach Programme  
Wesley Methodist Church

## **Hougang Centre**

Bendemeer Secondary School  
Church of Singapore  
DPS International School  
Greendale Secondary School  
Paya Lebar Methodist Church  
Paya Lebar Methodist Girls School  
Presbyterian Community Service  
Serangoon Secondary School  
Wesley Vineyard ChildCare  
Yio Chu Kang Chapel Kindergarten  
Yio Chu Kang Gospel Hall

## **Jurong East Centre**

Church Of Our Saviour  
Loving Heart Multi-Service Centre  
Yuhua Community Club

## **Nee Soon Central Centre**

Alexandra Health  
Nee Soon Grassroots Organisations

## **Nee Soon East Centre**

Alexandra Health  
Nee Soon Grassroots Organisations

## **Serangoon Centre**

Bo Wen Secondary School  
Hougang Secondary School  
Paya Lebar Methodist Church  
Paya Lebar Methodist Girls' School  
PAP Community Foundation  
Kindergartens  
Serangoon Citizens' Consultative  
Committee  
SG Cares  
Trinity Methodist Church  
Xinhua Primary School  
Zhonghua Primary School

## **Tampines Centre**

Church of Singapore  
Tampines Changkat Citizens' Consultative  
Committee  
Tampines Changkat Zone 3 Residents'  
Committee

## **Telok Blangah Centre**

CHIJ St. Theresa's Convent Secondary  
School  
Defence Science and Technology Agency  
Dignity Kitchen  
Fajar Secondary School  
Health Promotion Board  
Nanyang Primary School  
PSA Corporation Ltd  
School of Science and Technology,  
Singapore  
Wesley Methodist Youth Team

## **Whampoa Centre**

APCATS - Institute of Mental Health  
Barker Road Methodist Church  
Whampoa Citizens' Consultative  
Committee

and many others...

# CENTRE ADVISORY COMMITTEES

## Changkat Centre

Living Hope Methodist Church (LHMC)

### Chairman:

Mr Patrick Wu (LHMC)

### Members:

Ms Celina Heng (LHMC)

Ms Melissa Goh (LHMC)

## Chong Pang Centre

Yishun Christian Church Lutheran (YCCL)

### Chairman:

Rev Soh Guan Kheng (YCCL)

### Members:

Pastor David Ng (YCCL)

Mr Jeffrey Oh (YCCL)

## Clementi Centre

The Bible Church, Singapore (TBC)

Mount Carmel Bible-Presbyterian Church (MCBPC)

### Chairman:

Dr Tor Yam Khoo (TBC)

### Vice Chairman:

Dr Lim Siew Eng (MCBPC)

### Members:

Mr Chia Hong Kuan (MCBPC)

Pastor Frederick Ang (TBC)

Pastor Freddie Ong (TBC)

## Golden Years Centre

Wesley Methodist Church (WMC)

Golden Years Fellowship (GYF)

### Chairman:

Mr Sonny Chuah (WMC)

### Vice Chairman:

Mr Bob Toh (GYF)

### Members:

Mr Foo Chee Min (WMC)

Mr Yeo Pee Pin (WMC)

Mrs Betty Chai (GYF)

Mrs Lucy Foo (GYF)

## Hougang Centre

Church of Singapore (COS)

### Chairman:

Ms Ng Sock Kian (COS)

### Members:

Mr Roger Neo (COS)

Mr Koh Him Leong (COS)

## Jurong East Centre

Hebron Bible Presbyterian Church (HBPC)

### Chairman:

Elder David Tan (HBPC)

### Members:

Mr Chua Peng Boon (HBPC)

## Serangoon Centre

Bless Community Services

Yio Chu Kang Chapel (BCS)

### Chairman:

Mr Samuel Lin (BCS)

### Members:

Mr Vincent Lim (BCS)

## Tampines Centre

Church of Singapore - Marine Parade

(COS MP)

Sion Presbyterian Church (SPC)

Tampines Changkat CCC (TCCCC)

Tung Ling Community Services (TLCS)

### Chairman:

Mr Foong Daw Ching (TLCS)

### Secretary:

Mr Chao Tian Kong (COS MP)

### Treasurer:

Mr John Koo (COS MP)

### Members:

Mr Napoleon Koh (SPC)

Ms Phyllis Tng, PBM (TCCCC)

Mr Tan Hai Yang, PBM (TCCCC)

Mr Tay Yew Hock, PBM (TCCCC)

## Telok Blangah Centre

Telok Ayer Chinese Methodist Church (TACMC)

### Chairman:

Rev Chua Ooi Suah (TACMC)

### Vice Chairman:

Mr Ho Ann Chuan (TACMC)

### Members:

Rev Seet Keng Tat (TACMC)

Mr Peter Chan (TACMC)

Dr Ng Wee Kong (TACMC)

Mr Edmund Tan (TACMC)

Mr David Tjan (TACMC)

## Whampoa Centre

Prinsep Street Presbyterian Church (PSPC)

Barker Road Methodist Church (BRMC)

Chairman:

Mr Wilson Teng (PSPC)

### Vice Chairman:

Ms Melanie Teo (BRMC)

### Members:

Mr Justin Lee (PSPC)

Dr Alex Lee (PSPC)

Dr Tan Lay Ling (PSPC)

Ms Esther Tan (BRMC)

Pastor Dennis Yew

**IPC Number**

IPC000155

**IPC Status**

01 February 2017 to 31 January 2018

**Charity Registration Number**

01484

**Charity Registration Date**

05 January 2001

**ROS / RCB Registration UEN**

199904873Z

**Constitution**

Public Company Limited by Guarantee

Established 28 August 1999

**Registered Address**

50 Kallang Pudding Road, #07-02, Singapore 349326

**Auditor**

Moore Stephens LLP

St Luke's ElderCare is in compliance with the Code of Governance for Charities and IPCs. Its Governance Evaluation Checklist can be viewed at the Charity Portal.





St Luke's  ELDERCARE  
圣路加乐龄关怀



SENIOR CARE CENTRE  
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