



COMMITTING TO EXCELLENCE



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CHAIRMAN'S MESSAGE

As we continue to strive for excellence in every aspect of our operations and at every touchpoint, we remain guided by our philosophy of care.

Mr Timothy Teo

Chairman, Board of Directors
St Luke's ElderCare

OUR COMMITMENT AS A PROVIDER

With a deep sense of duty to deliver quality care, our programmes and services are designed and guided by our philosophy of care, the GRACE Model which stands for Graceful Living, Respect, Autonomy, Choice and Empowerment.

The care excellence awards conferred upon us are testament to our efforts and speak volumes of the dedication and hard work put in by our team.

We are grateful to our partners who have played an integral role in creating a better environment for our elders. These include government agencies, corporate partners, church partners and volunteer groups who have supported us in many areas such as the enhancement of our programmes and infrastructure.

It is imperative that we continue to strengthen these bonds for a common purpose, to provide holistic and improved eldercare facilities and support.

OUR COMMITMENT AS AN EMPLOYER

In order to create an ecosystem of support for our elders and their caregivers, we place great value in the learning and development of our staff. For instance, our New Hires' Onboarding Programme was redesigned to prepare them not only for today, but to be ready for the challenges of tomorrow.

This programme is crucial in integrating new colleagues into the fold and imbuing them with our core values. We believe that a culture of excellence begins from within, thus great emphasis has been placed on understanding and fulfilling our mission, vision, core values and philosophy of care.

We also believe in providing our staff with opportunities to develop and sharpen competencies through scholarships, conferences and research to prepare for a fast-ageing population.

OUR COMMITMENT AS A PARTNER

Developing a community of care to address the ever-growing needs of our elders has always been a driver for the strategic partnerships we forge. This year, we worked with more than 138 like-minded partners to develop meaningful partnerships comprising impactful programmes and events. Through these collaborations, we were able to impact the lives of our elders, their caregivers, and many more through our community outreach events.

We are truly thankful for God's grace as He continues to bless us with a dedicated team of staff, volunteers, donors, corporate and community partners who support our cause.

In September 2018, we were very delighted to welcome the return of Mr Foong Daw Ching, a founding member and past chairman of St Luke's ElderCare and St Luke's Hospital as a board member of both organisations. With effect from 1 February 2019, Mr Foong was also appointed as the Executive Director to oversee the integration and synergizing of services and operations of SLH & SLEC with the hope of creating a greater impact in transforming community care.

May we continue to grow and strengthen as one committed community.

Thank you for the continuous support and may God bless you abundantly.

CEO'S MESSAGE

**Accelerated growth is
achieved through deliberate
planning and by forging
meaningful partnerships.**

A/Prof Kenny Tan

Chief Executive Officer
St Luke's ElderCare

This year has been one of accelerated growth brought about by deliberate and careful planning to prepare SLEC for the future.

WE GREW AS A CARE PROVIDER

In many aspects, we have grown in the quality of the care we provide.

One significant area of improvement was in our infrastructure and equipment. We have created a safer environment by providing ceiling hoists to maximize the rehabilitation potential of our elders.

The team also looked into improving existing infrastructure through efficient space utilization. After the completion of upgrading works, the centres were more spacious and less cluttered. This resulted in a safer environment for our staff and elders and we were also able to increase the number of group rehabilitation sessions.

We also opened 3 new eldercare centres; Hougang Meadow, Marine Parade and Sumang. Together, we have impacted 589 more elders through these day care and rehabilitation centres. In addition, we also commenced on the expansion of Serangoon centre with its unique café-like design to draw in residents from the community. The new layout has also enabled the team to conduct more activities concurrently.

As we continue to grow, quality of care received by our elders remains our top priority.

WE GREW AS AN EMPLOYER

Our pursuit of delivering quality care is evident through the awards our team clinched over the year. For our exemplary contribution and commitment to service excellence and the delivery of quality care, we were conferred awards such as the SingHealth Quality Service Awards, Community Care Excellence Awards, and the Healthcare Humanity Award.

To continue building a culture of care within our organisation, we ensure new colleagues are able to assimilate into our organisational culture quickly by undergoing the New Hire Onboarding Programme. Our revamped programme now focuses on inspiring new colleagues by laying emphasis on our philosophy of care, in addition to essential knowledge and skills in order to provide elder centric care.

Our focus on refining such programmes is timely. In the past year, our manpower strength grew by more than 20%. While we continue to grow in numbers, we remain steadfast in our commitment to excellence.

In order to improve our service quality and productivity, we will continue to explore the application of innovative technologies and approaches to help us reach out more effectively to the community and to better engage our elders, their caregivers, our volunteers and our partners.

WE GREW AS A PARTNER OF CHOICE

I am gratified to report that we have collaborated with more organisations and institutions this year. This is evidenced by the growing number of students who have interned with us, and community care professionals and volunteers who have been trained by us.

In the year under review, 814 students were attached to SLEC, 164 community care professionals were trained by our Learning Hub team, and 155 individual and group volunteers from churches and corporations attended the volunteer training conducted by our in-house trainers.

Moving forward, it is necessary for us to press ahead through our services, programmes and partnerships. I am grateful for the support that we have received and we look forward to working hand-in-hand with you as we reinforce and extend our reach through our network of eldercare centres, community hospital and residential facility slated to be open by July 2020.

Our Mission

To be a Christian healthcare provider enriching lives in the communities

Our Vision

Transforming Community Care

Our Core Values

Compassion

We will serve with compassion, valuing and caring for every individual.

Holistic Excellence

We will strive to deliver the best outcome and highest quality of service.

Respect

We will respect every elder and each other, serving in our different roles, treating every individual with consideration and dignity.

Integrity

We will adhere to the highest standard of professionalism, ethics and personal responsibility, worthy of the trust our elders and stakeholders placed in us.

Stewardship

We will ensure mission sustainability through prudent investment in and of all resources entrusted to us.

Teamwork

We will value the contribution of all and share responsibility for our services towards a common goal.

OUR GRACE MODEL OF CARE



GRACE, an acronym formed from the initials of the following words, provides the essential characteristics that permeates how care is carried out for our elders, their caregivers and families.



Graceful Living

We believe that our elders should be able to age with grace, enjoy their hobbies, appreciate family time and build relationships with their peers.



Respect

We believe that every individual is unique and we respect our elders' personal space and preferences.



Autonomy

We believe that our elders should make decisions for themselves in their everyday living and we encourage independence and freedom without prejudice.



Choice

We believe that our elders should be offered choices consistently when it comes to their care options.



Empowerment

We believe that our elders should be empowered to communicate their plans and aspirations, and participate towards improving our quality of care.

BOARD OF DIRECTORS



MR TIMOTHY TEO

Chairman, Board of Directors, St Luke's ElderCare Ltd

Mr Timothy Teo joined the board as a Director of St Luke's ElderCare Ltd (SLEC) in March 2008 and was appointed as Chairman in September 2014.

He is currently serving as a Director of School of the Arts Singapore, Sparrow Asset Management Pte Ltd, Sparrow Capital Pte Ltd, and Jurong Health Fund. He is also an Independent Director for Guocoleisure and Guocoland Ltd. Prior to that, he was an Independent Director for HL Assurance Pte Ltd and Pilgrim Partners Asia Pte Ltd, a trustee and board member of The National Library Board from 2008 to 2015.

As the Chairman of St Luke's ElderCare Ltd, he has led the expansion and organisation from 11 to 22 eldercare centres and a Nursing Home which will be ready in 2020. He continues to provide guidance and inputs in leading the organization to new heights.



MS JACQUELINE POH

Masters in Business Administration, INSEAD, Singapore
Masters in Philosophy in International Relations, University of Cambridge
Deputy Chairman, Board of Directors, St Luke's ElderCare Ltd

Ms Jacqueline Poh joined the board as a Director of St Luke's ElderCare Ltd (SLEC) in July 2013 and was appointed as Deputy Chairman in August 2016.

She is currently serving as Deputy Secretary in the Prime Minister's Office. Her previous appointments include Chief Executive Officer of the Government Technology Agency of Singapore, Managing Director at Infocomm Development Authority of Singapore, Divisional Director of the Workplace Policy & Strategy Division at the Ministry of Manpower, Director of Fiscal Policy at the Ministry of Finance, Deputy Head of Scenario Planning at the Prime Minister's Office, and Deputy Manager of Personnel Affairs Department at the Ministry of Defence Singapore.

She brings her knowledge and experience from the Ministries of Manpower, Finance, and Defence enables her to provide strategic guidance to SLEC's management.



MS GINGER HSIAO

Bachelor of Science Degree in Economics, The Wharton School of the University of Pennsylvania
Honorary Treasurer, Board of Directors, St Luke's ElderCare Ltd

Ms Ginger Hsiao has served the board as a Director and a member of the Finance, Investment and Procurement Committee (FIP) since February 2017. She was appointed as the Honorary Treasurer in September 2017. In October 2017, she assumed the role as Chairman of the FIP.

She is also currently the co-founder of GoldNest Private Capital and serves as the fund manager for European Life Sciences Growth Fund. She also co-founded Ginward London in 2012 and served as a Managing Director until 2017. Prior to Ginward, she was Managing Director at Credit Agricole Capital Market and was Vice President at Citigroup.

As the Chairman of the FIP, she works closely with the Finance and Procurement team to review financial performance, annual budget and expenditure.



MR YEONG ZEE KIN

Solicitor of England & Wales

Advocate and Solicitor of Supreme Court of Singapore

Master of Laws (Computer and Communications Law) with Merit, The University of London

Bachelor of Laws, Second Class, The National University of Singapore

Honorary Secretary, Board of Directors, St Luke's ElderCare Ltd

Mr Yeong Zee Kin joined the board as the Honorary Secretary in October 2016 and was appointed as a member of the Finance, Investment and Procurement Committee (FIP) in February 2017.

Since October 2016, he has been serving as the Assistant Chief Executive (Data Innovation and Protection) at Infocomm Media Development Authority and also the Deputy Commissioner at Personal Data Protection Commission. Prior to that, he was Senior State Counsel (Director, Technology) at Civil Division, Attorney-General's Chambers.

In his capacity as a member of the FIP at SLEC, he aids in reviewing project tenders, the annual budget, and other financial matters.



MR ALFRED WONG SIU HONG

Director, Board of Directors, St Luke's ElderCare Ltd

Mr Alfred Wong Siu Hong joined the board as a Director of St Luke's ElderCare Ltd (SLEC) in February 2018 and was appointed as Chairman of the Fundraising Committee (FRC) in November 2018.

He is the Founder and Managing Director of Noel Gifts International Pte Ltd. In addition, Alfred serves as a Management Committee Member of Bethesda Care Services and is a Governor of St Andrew's JC School Management Committee.

As the Chairman of the FRC, he assists to oversee and provide inputs on the coordination and execution of SLEC's fundraising projects.



MRS WEE WAN JOO

Bachelor of Social Science (Honours), National University of Singapore

Director, Board of Directors, St Luke's ElderCare Ltd

Mrs Wee Wan Joo joined the board as a Director of St Luke's ElderCare Ltd (SLEC) and St Luke's Hospital in July 2013 and September 2016 respectively. Subsequently, she was appointed as member of Nomination Committee in May 2016, the Chairman of the Medifund Committee in January 2018, the Chairman of the Human Resource Committee in April 2018, and the Chairman of the Programmes, Services and Care Risk Committee in November 2018.

In addition to her existing appointments, she also serves as a Committee Member of the Medifund Committee at the Agency for Integrated Care.

In her various capacities, she consistently provides valuable inputs to guide the management in setting broad goals and strategies.



MR CHOO ENG BENG

Bachelor of Accountancy (Honours), The Nanyang Technological University
Fellow Chartered Accountant
Director, Board of Directors, St Luke's ElderCare Ltd

Mr Choo Eng Beng joined the board as a Director of St Luke's ElderCare Ltd (SLEC) in January 2016 and was appointed as a member of both the Fundraising Committee and Audit and Risk Committee in January 2019.

In addition to his appointments at SLEC, he is also a board member at St Luke's Hospital, and a member of the Practice Monitoring Sub-Committee at Accounting and Corporate Regulatory Authority. He has also been a Partner of PricewaterhouseCoopers LLP Singapore since 2005.

His experience in these industries enables him to provide sound financial advice to SLEC's management.



PROF HO YEW KEE

PhD in Accounting of Carnegie Mellon University, United States
Master of Science in Industrial Administration, Carnegie Mellon University, United States
Master of Economics, Monash University, Australia
Bachelor of Economics (First Class Honours), Monash University, Australia
Director, Board of Directors, St Luke's ElderCare Ltd

Prof Ho Yew Kee joined the board as a Director of St Luke's ElderCare Ltd (SLEC) in August 2017 and was appointed as Chairman of the Human Resource Committee in April 2018. Prior to that, he was appointed as Chairman of the Audit and Risk Committee of SLEC and St Luke's Hospital (SLH) in February 2017.

In addition to his appointments with SLEC and SLH, he is also the Professor of Accounting and an Associate Provost (SkillsFuture & Staff Development) at the Singapore Institute of Technology, the Chairman of the Audit Committee for Dover Park Hospice, the Chairman of the Investment Committee at the Council of World Mission, United Overseas Insurance Ltd and Dover Park Hospice's board, a member of the Business & Accountancy Programmes Committee at Ngee Ann Polytechnic, and the Advisory Council at the Institute of Certified Management Accountants of Sri Lanka.

His rich experience enables him to provide valuable insights to guide decisions and provide inputs on policies in SLEC.



MR WONG KING YOONG

Bachelor of Engineering (Electrical), The University of Singapore
Director, Board of Directors, St Luke's ElderCare Ltd

Mr Wong King Yoong joined the board as a Director of St Luke's ElderCare Ltd (SLEC) in February 2017 and was appointed as a member of the Human Resource Committee in December 2018.

He served as a Director at Bizlink Centre Singapore from 2010 to 2018 and was appointed as the Chairman from 2016 to 2018. He was previously the Managing Director & Vice-President at Global Operations, Sciex, the Managing Director & Corporate Vice-President at AMD Singapore, the Managing Director & Vice-President (Operations) at Berkley Industries, the Managing Director & Vice-President at Compaq Computer Asia, the Managing Director at JDS Uniphase, the President & CEO at Flairis Tech Corp, and the Engineering Director at Fairchild Semiconductor.

His knowledge and skills enable him to aid in formulating policies, strategies and measures in his capacity at SLEC.



MR FOONG DAW CHING

Fellow of Institute of Chartered Accountants in England & Wales
Fellow of Institute of Singapore Chartered Accountants
Fellow of CPA Australia
Chartered Accountant of Malaysian Institute of Accountants
Executive Director, Board of Directors, St Luke's ElderCare Ltd

Mr Foong Daw Ching served as a Director on St Luke's Hospital (SLH) board between 1992 to 2013. During that time, he was also appointed as the Chairman for St Luke's ElderCare (SLEC) and SLH between 2004 to 2006 and 2006 to 2013 respectively. In September 2018, he returned as a Director for both SLEC and SLH. Mr Foong also assumed the role of a member of the Fundraising Committee in January 2019 and was appointed as Executive Director in February 2019.

In addition, he holds various appointments across a number of industries. These include Chairman of the Elder Board at Church of Singapore, President of Tung Ling Student Care Centre & Tung Ling Community Services, non-executive Chairman & Audit Committee Chairman at Starland Holdings, Independent Director & Audit Committee Chairman of Sunter Eco-City Ltd, Travelite Holdings Ltd, Ayondo Limited, board member and Chairman of the Audit Committee at NUHS Fund Limited, Corporate Advisor at Crestar Education Group, and Accredited Mediator of the Consumers' Association of Singapore.

He was previously a Managing Partner of Baker Tilly TFW LLP (formerly known as Baker Tilly TFW LCL), a member of the Accounting Advisory Board at National University of Singapore, a Director of Jurong Health Services Pte Ltd, and a member of the Audit Committee at the Ministry of Health Holdings Pte Ltd.

Mr Foong's experience spans across numerous industries and organisations and enables him to guide both SLEC and SLH as they work towards the integration and synergising of services and operations.



MS LIM AI LING

Bachelor of Business Administration, National University of Singapore
Graduate Diploma in Personnel Management, Singapore Institute of Management
Certified Behavioural Consultant, International Motivation Centre (DISC)
Hogan Certified Consultant
Director, Board of Directors, St Luke's ElderCare Ltd

Ms Lim Ai Ling was appointed as a Director of St Luke's ElderCare Ltd (SLEC) and a member of the Human Resource Committee in May 2017.

Ms Lim is the Human Resource Director (South East & South Asia region) at Akzo Nobel Paints (Singapore). She was previously the Head of Human Resource (ASEAN) at Manulife Financial, Asia, Head of Human Resource (Singapore) at Manulife (Singapore) Pte Ltd, and Senior Manager of Human Resource & Marketing at OCBC Securities Pte Ltd (Subsidiary of OCBC Group).

Her involvement in human resource matters across different industries enables her to put forward practical policies and practices within the organisation.



DR PENG CHUNG MIEN



MR LEE CHEE YENG

We are grateful for Dr Peng Chung Mien's and Mr Lee Chee Yeng's support and involvement all these years. As of 27 August 2018 and 30 September 2018, Dr Peng and Mr Lee have retired from their positions as Directors of St Luke's ElderCare Ltd.

CORPORATE GOVERNANCE

Audit & Risk Committee

The Audit and Risk Committee (ARC) assists the Board of Directors in fulfilling its oversight and fiduciary responsibilities to St Luke's ElderCare (SLEC) to act in the interest of the organisation.

The Committee's responsibilities include:

- Reviewing the findings of internal investigations
- Examining the effectiveness and adequacy of internal control systems to ensure the integrity and confidentiality of critical information
- Overseeing and reviewing the effectiveness and efficiency of operations
- Ensuring compliance with relevant laws and regulations, contracts and the organisation's code of ethics

Audit is a critical undertaking of the committee. The Committee reviews recommendations by appointed auditor Moore Stephens LLP pertaining to areas such as asset management, compliance controls, operational procedures, procurement and payments and risk management.

The annual audit carried out by Moore Stephens LLP focuses on key areas of risk, particularly those with high potential for material inaccuracies. These are areas where significant judgement in relation to accounting are made by the management as well as issues from the previous year's audit (where relevant). The audit covers analytical review and review of financial statements; assessment of control protocols; identification and assessment of risks; review of audit findings and procedures adopted; and understanding of the business and accounting process.

In the financial year under review, the ARC met three times to review recommendations by Moore Stephens LLP. The audit report for this financial year concluded that there were no exceptions to report.

The Committee will continue to ensure the highest possible level of organisational integrity within SLEC.

Finance, Investment & Procurement Committee

The Finance, Investment and Procurement Committee provides advice to the Board of Directors and reviews SLEC's financial performance, annual budget and expenditure with the aim of:

- Approving investments and other financial matters
- Overseeing annual budget preparation
- Reviewing and approving tenders with management
- Updating the Board of Directors on financial decisions made

In line with its mandate, the Committee met five times to review project tenders, the annual budget and investment matters.

Fundraising Committee

The Fundraising Committee (FRC) of SLEC advises the Board of Directors and the Management of SLEC on fundraising matters.

While fundraising remains primarily the responsibility of SLEC's Chief Executive Officer and the Head of Communications and Partnerships Department, FRC provides oversight to the Management on fundraising strategies and plans and ensures that ethical fundraising is practised.

Beyond generating ideas and providing oversight, FRC expands SLEC's access and outreach to potential donors, funders and sponsors by leveraging on the influence of members of the committee.

Finally, FRC keeps Board Members informed about the fundraising activities of SLEC. In the financial year under review, FRC held one meeting which was attended by all three members of the committee.

Human Resource Committee

The Human Resource Committee (HRC) assists the Board by lending a strategic and principled perspective on the design and implementation of SLEC's human resource policies.

The Committee's responsibilities include:

- Overseeing senior management appointments. This involves conducting interviews with shortlisted senior management candidates, recommending the development path of senior managers, advising on the compensation packages for senior managers and reviewing the performance of senior managers.
- Reviewing succession planning for key management positions
- Reviewing policies related to the recruitment, training, development and retention of all staff
- Setting and approving bonus and compensation packages for all staff

For the financial year under review, the HRC met four times. Of the four meetings, two sessions were dedicated to reviewing the organisation's human resource objectives. Subsequently the Committee worked closely with the management of SLEC to ensure the successful implementation of the revised objectives.

Medifund Committee

The Medifund Committee ensures that disbursements are made in accordance with Medifund objectives and guidelines.

Specifically the Committee is tasked with evaluating and approving Medifund and Medifund Silver applications from eligible clients, and monitoring the administering of payments out of the Medifund account of SLEC.

The Committee carefully assesses applications for assistance with healthcare bills, basing its decisions on criteria such as the socioeconomic background of the applicant's immediate family members, the size of the bill incurred and the outstanding balance.

For the financial year under review, the Committee met three times. It approved disbursements in order to ensure that those in need are able to have their healthcare bills taken care of in a timely manner.

Nomination Committee

The Nomination Committee assists the Board in ensuring that SLEC is in compliance with the revised Code of Governance for Charities and Institutions of a Public Character.

The Committee's responsibilities include:

- Leading the process for all nominations pertaining to the appointment of Board committees and persons invited as members of the Board
- Reviewing the structure, size and composition of the Board to ensure compliance with the guidelines of the Charity Act and making recommendation on any change needed in these aspects to the Board
- Evaluating the skills and knowledge required for all nominees to the Board, taking into consideration the current composition of the Board
- Reviewing succession plans for the Board

In the financial year under review, the Committee reviewed the current status of the Board and its performance. In particular, the Committee examined the nominees to the Board, the structure of the Board for compliance with the Charity Act and the composition of the Board committees. Following the reviews, the Committee offered advice and made a number of recommendations to the Board.

Programme, Services & Care Risk Committee

The Programme, Services And Care Risk Committee (PSC) of SLEC provides oversight and guidance to SLEC's Management on programmes, services and care risk, with the goal of helping SLEC achieve its mission and vision.

It is also responsible for maintaining the quality of SLEC's programmes and services. PSC achieves this by clearly defining the target outcomes of each programme and monitoring and assessing these outcomes. The committee also oversees the operational implementation of programmes and service delivery mechanisms, as well as the evaluation of programmes and service quality. Finally, PSC monitors and assesses the outcomes of programmes in order to ascertain that these programmes deliver on their intended outcomes.

In addition, the PSC assists SLEC's Management in identifying, managing and mitigating care risks arising from the operations of SLEC's centre-based, community-based, home-based, and residential-based services.

WHISTLE-BLOWING POLICY

SLEC is committed to lawful and ethical behaviour in all its activities, and requires that its directors, management, staff, volunteers and consultants conduct themselves in a manner that complies with all applicable laws and internal policies. In keeping with this commitment and SLEC's interest in promoting open communication, its

whistle-blowing policy aims to provide a means through which concerned employees could raise ethics and governance related issues with the assurance that their identity will be kept confidential and they will be protected from reprisals or victimisation for acting in good faith.

ANNUAL REMUNERATION DISCLOSURE

In accordance with the revised Code of Governance for Charities and IPCs 2017, it is recommended that charities shall disclose the remuneration of its three highest paid staff, who each receives remuneration exceeding \$100,000 per annum.

As of FY2018, there are a total of 8 staff who receive more than \$100,000 per annum. The breakdown is appended in the table below.

FY 2018

\$300,001 and above

2

\$200,001 - \$300,000

1

COMPOSITION OF THE BOARD OF DIRECTORS

As the Chairman of St Luke's ElderCare, Mr Timothy Teo has led and provided valuable guidance and leadership to the senior management team. In lieu of the current growth, the Board of Directors requested for Mr Teo to extend his tenure by another term.

The board and the senior management is thankful for Mr Teo's extension to provide continuity in his leadership.

NAME	DATE FIRST APPOINTED	ATTENDANCE AT BOARD MEETINGS IN FY2018
MR TIMOTHY TEO Chairman	1 March 2008	5/5
MS JACQUELINE POH Deputy Chairman	1 July 2013	4/5
MR FOONG DAW CHING Executive Director	1 September 2018	3/4
MR YEONG ZEE KIN Honorary Secretary	1 October 2016	3/5
MS GINGER HSIAO Honorary Treasurer	1 February 2017	2/5
MR CHOO ENG BENG Director	1 October 2016	4/5
PROF HO YEW KEE Director	1 August 2017	5/5
MR LEE CHEE YENG Director	8 September 2014 (till 30 September 2018)	1/1
MS LIM AI LING Director	1 May 2017	4/5
DR PENG CHUNG MIEN Director	1 October 2016 (till 27 August 2018)	0/1
MRS WEE WAN JOO Director	1 July 2013	5/5
MR ALFRED WONG Director	1 February 2017	5/5
MR WONG KING YOONG Director	1 February 2017	5/5

COMPOSITION OF THE BOARD COMMITTEES

COMMITTEE	NAME	DESIGNATION	DATE FIRST APPOINTED	NUMBER OF MEETINGS ATTENDED
Audit & Risk Committee	Prof Ho Yew Kee	Chairman	1 February 2017	3/3
	Mr Choo Eng Beng	Member	1 January 2019	0/0
	Mr Ho Kuen Loon	Member	1 February 2017	1/3
	Mr Ho Tuck Chuan	Member	1 April 2018	2/3
	Ms Wong Wei	Member	1 April 2017	3/3
	Dr Yap Chee Meng	Member	1 April 2018	3/3
	Mr Yeo Ek Khuan	Member	1 February 2017	1/3
Finance, Investment & Procurement Committee	Ms Ginger Hsiao	Chairman	1 October 2017	4/5
	Mr Lee Chee Yeng	Member	1 October 2017	5/5
	Mr Wan Kum Tho	Member	1 February 2019	1/1
	Mr Alfred Wong	Member	1 October 2017 (till 1 February 2019)	3/4
	Mr Yeong Zee Kin	Member	1 February 2017	3/5
Fundraising Committee (w.e.f Nov 2018)	Mr Alfred Wong	Chairman	13 November 2018	1/1
	Mr Choo Eng Beng	Member	1 January 2019	1/1
	Mr Foong Daw Ching	Member	1 January 2019	1/1
Human Resource Committee	Prof Ho Yew Kee	Chairman	2 April 2018	4/4
	Ms Lim Ai Ling	Member	1 May 2017	2/4
	Mrs Wee Wan Joo*	Member	1 February 2017	3/3
	Mr Wong King Yoong	Member	1 December 2018	1/1
Medifund Committee	Mrs Wee Wan Joo	Chairman	22 January 2018	3/3
	Ms Chua Ee Cheng	Member	22 January 2018	3/3
	Dr Wong Loong Mun	Member	22 January 2018	3/3
Nomination Committee	Mr Timothy Teo	Chairman	21 May 2016	3/3
	Mrs Wee Wan Joo	Member	21 May 2016	3/3
	Ms Jacqueline Poh	Member	21 May 2016	3/3
Programmes, Services & Care Risk Committee (w.e.f Nov 2018)	Mrs Wee Wan Joo	Chairman	13 November 2018	No meeting was held during the financial year
	Ms Carol Liew	Member	23 April 2019	
	Adj Asst Prof Kelvin Koh	Member	23 April 2019	

* denotes Mrs Wee Wan Joo stepped down as Chairman and was appointed as a member on 2 April 2018

SENIOR MANAGEMENT

Mr Gregory Lee

Director
Communications & Partnerships

Ms Agnes Hew

Director
Corporate Development

Mr Simon Wee

Deputy Director
Finance





Absent with apologies:

Ms Lian Shieh Yng

Director
Operations

Ms Ng Lay Ling

Deputy Director
Community-based Services

A/Prof Edward Poon

Director
Nursing

Dr Lester Leong

Chief Operating Officer

Ms Cindy Ong

Director
Human Resource

A/Prof Kenny Tan

Chief Executive Officer

HEADS OF CENTRES

01. Mr Alvin Teo

Assistant Centre Manager
Sumang Centre

04. Ms Molly Ng

Centre Manager
Hougang Meadow Centre

07. Ms Lim Beng Toh

Senior Centre Manager
West Cluster

10. Mr Leonard Chan

Assistant Centre Manager
Changkat Centre

02. Ms Vivi Lolowang

Centre Manager
Bukit Batok Centre

05. Ms Fong Sindee

Centre Manager
Ayer Rajah Centre
(w.e.f 4 Mar 2019)

08. Mr Edwin Lim

Centre Manager
Jurong East Centre

11. Ms Jennifer Goh

Senior Centre Manager
North Cluster

03. Mr Tey Lian Piew

Assistant Centre Manager
Nee Soon Central Centre

06. Mr Jeffrey Ha

Assistant Centre Manager
Marine Parade Centre

09. Ms Arlene Jiang

Assistant Centre Manager
Keat Hong Centre

12. Mr Gabriel Chua

Assistant Centre Manager
Telok Blangah Centre



13. Mr Simon Lim
Centre Manager
Clementi Centre

14. Mr Nelson Kwan
Assistant Centre Manager
Keat Hong Centre

15. Mr Samuel Chan
Senior Centre Manager
Central Cluster

16. Ms Lee Siew Cheng
Assistant Centre Manager
Whampoa Centre

17. Mr Eugene Tong
Centre Manager
Tampines Centre

18. Ms Wong Mei Ling
Centre Manager
Serangoon Centre

19. Mr Philip Lee
Assistant Centre Manager
Nee Soon East Centre

20. Ms Valerie Koh
Assistant Centre Manager
Bukit Timah Centre

21. Ms Jenny Ang
Assistant Centre Manager
Chong Pang Centre

22. Mr Jeremy Neo
Assistant Centre Manager
Rivervale Centre

23. Mr Wu JunJie
Assistant Centre Manager
Kebun Baru Centre

Absent with apologies:

Mr Benjamin Poon
Assistant Centre Manager
Ang Mo Kio Polyclinic Centre

Mr David Loh
Senior Centre Manager
East Cluster

Ms Karen Cheong
Centre Manager
Golden Years Centre

Ms Lena Choo
Centre Manager
Hougang Centre

Mr Winsy Togelang
Centre Manager
Ayer Rajah Centre
(till 31 Mar 2019)



OUR CENTRES



01 **AMK Polyclinic Centre**

21 Ang Mo Kio Central 2
#02-01, S(569666)
Tel: 6258 7045

02 **Ayer Rajah Centre**

150A Pandan Gardens
#01-01, S(609342)
Tel: 6262 1501

03 **Bukit Batok Centre**

Blk 168 Bukit Batok West Ave 8
#01-1208, S(650168)
Tel: 6266 6615

04 **Bukit Timah Centre**

Blk 310 Clementi Ave 4
#01-263, S(120310)
Tel: 6873 1772

05 **Changkat Centre**

Blk 350 Tampines St 33
#01-438/456, S(520350)
Tel: 6789 9956

06 **Chong Pang Centre**

Blk 113 Yishun Ring Road
#01-457, S(760113)
Tel: 6481 5708

07 **Clementi Centre**

Blk 602 Clementi West St 1
#01-25, S(120602)
Tel: 6872 2210

08 **Golden Years Centre**

Blk 831 Hougang Central
#01-502, S(530831)
Tel: 6386 2273

09 **Hougang Centre**

Blk 126 Hougang Ave 1
#01-1506, S(530126)
Tel: 6382 2366

10 **Hougang Meadow Centre**

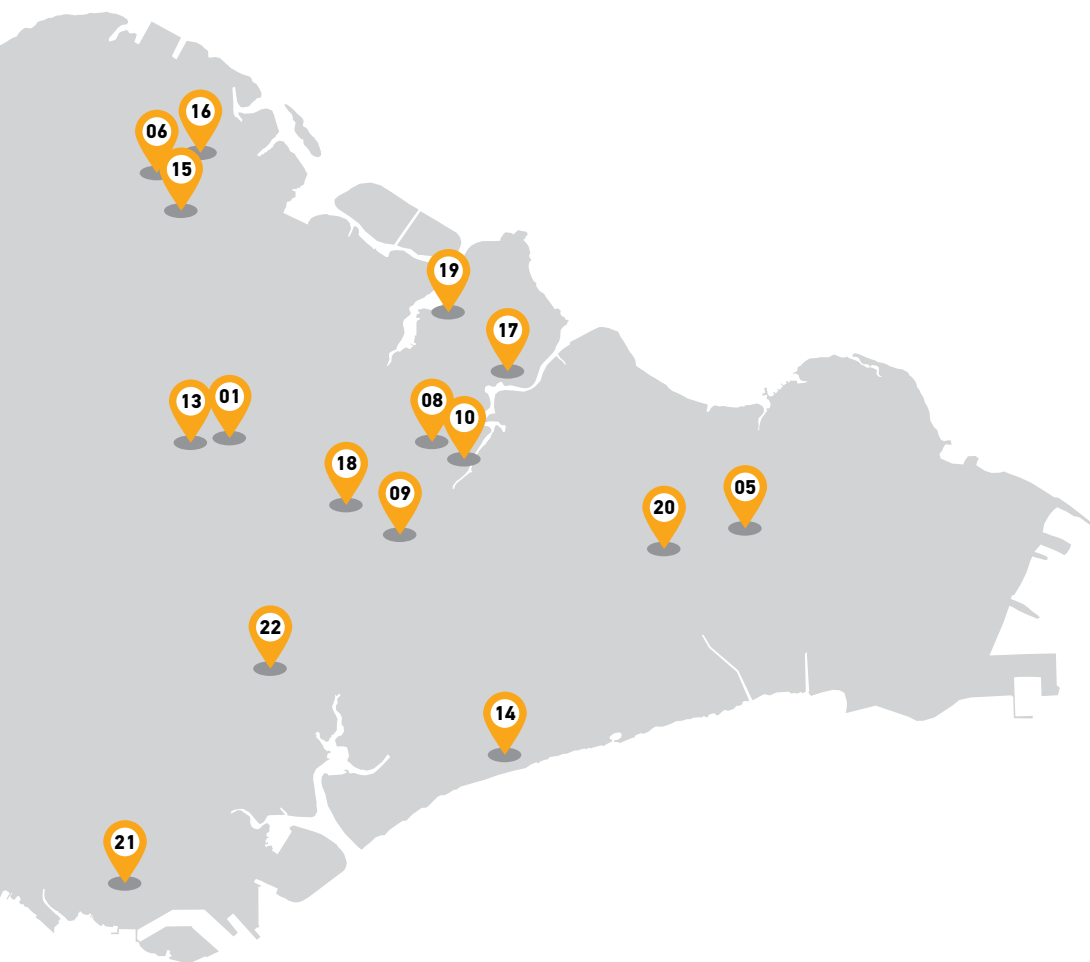
Blk 364 Upper Serangoon Road
#01-02, S(530364)
Tel: 6284 1281

11 **Jurong East Centre**

Blk 327 Jurong East St 31
#01-174, S(600327)
Tel: 6569 0415

12 **Keat Hong Centre**

801 Keat Hong Close
#01-02, S(680801)
Tel: 6891 0370

**13 Kebun Baru Centre**

216 Ang Mo Kio Avenue 4
#04-01, S(569897)
Tel: 6256 6650

14 Marine Parade Centre

Blk 86 Marine Parade Central
#01-670, S(440086)
Tel: 6284 1089

15 Nee Soon Central Centre

Blk 766 Yishun Ave 3
#01-295, S(760766)
Tel: 6759 9053

16 Nee Soon East Centre

Blk 260 Yishun St 22
#01-97, S(760260)
Tel: 6481 5903

17 Rivervale Centre

Blk 164 Rivervale Crescent
#01-01, S(540164)
Tel: 6282 9028

18 Serangoon Centre

Blk 217 Serangoon Ave 4
#01-166, S(550217)
Tel: 6285 6004

19 Sumang Centre

Blk 222 Sumang Lane
#01-01, S(820222)
Tel: 6244 8031

20 Tampines Centre

Blk 101 Tampines St 11
#01-13, S(521101)
Tel: 6786 7688

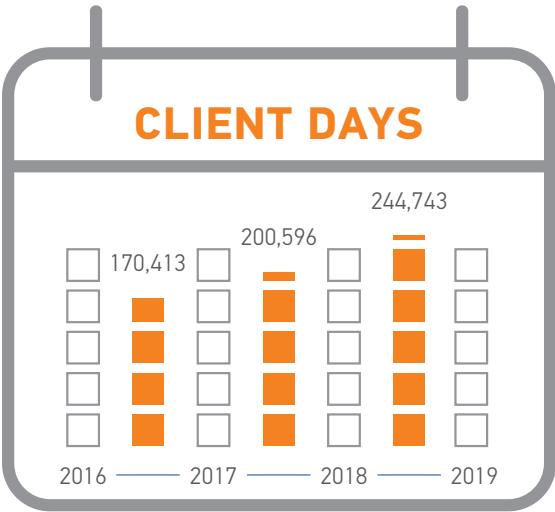
21 Telok Blangah Centre

Blk 33 Telok Blangah Way
#01-1038, S(090033)
Tel: 6273 3466

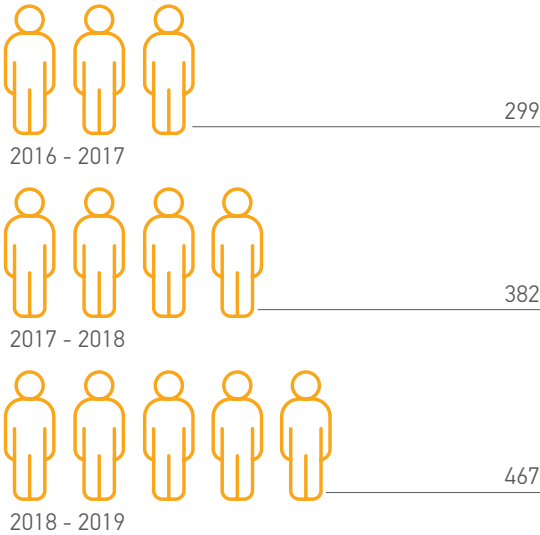
22 Whampoa Centre

Blk 97 Whampoa Drive
#01-222, S(320097)
Tel: 6252 9661

OUR YEAR IN NUMBERS



STAFF STRENGTH



REHAB SESSIONS



FINANCIAL YEAR IN REVIEW

REVENUE



Client Fees

28%



Fund Raising

11%



**Subvention &
Government Funding**

60%



Others

1%

EXPENSES



Manpower Cost (Direct)

50%



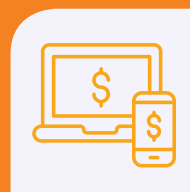
Operational Cost (Direct)

14%



Manpower Cost (Indirect)

21%

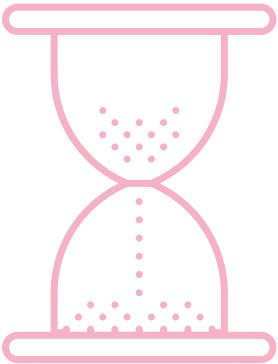


Operational Cost (Indirect)

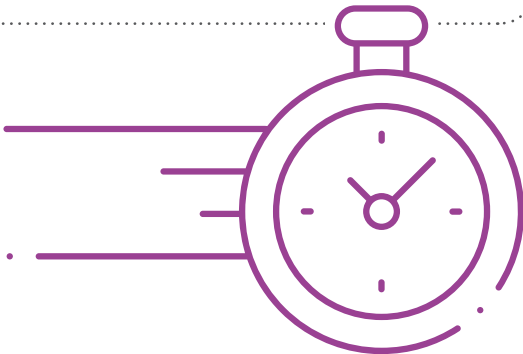
15%

IMPACTING LIVES

OUR STAFF



Average of
49 training hours / staff



Total Training Hours
(internal and external)
20,928 hours

Total No. of
student attachments
814



IMPACTING LIVES

STAFF FEATURE

“

The opportunity to work closely with elders, lending a listening ear and being able to reassure them motivates me. I am glad I can provide them an avenue to share their experiences and concerns.

Mr Dan Ng, 45
Senior Counsellor



To find out more about what drives Dan in his course of work, please scan this QR Code:

VALUE BEYOND QUALIFICATIONS

Beyond qualifications, we value experience and passion. In the past year, a total of 24 job seekers who were professionals, managers, executives and technicians (PMETs) joined St Luke's ElderCare.

In addition to the newly hired PMETs, 141 job seekers joined our organization. In order to introduce our culture and equip our staff with essential knowledge and skills, all employees are required to attend an in-house on-boarding programme.

LEARNING AND DEVELOPMENT

In 2018, the New Hires' Onboarding Programme was redesigned to support our manpower growth and evolving care needs. More emphasis on nursing, organisational core values and St Luke's ElderCare's model of care were added into the programme.

In addition to training our new hires internally, existing staff are also provided with scholarship opportunities.

During the financial year, 4 scholarships were awarded in the following categories:

- Bachelor of Science in Physiotherapy
 - Master in Gerontology, Singapore University of Social Sciences
 - WSQ Higher Certificate in Healthcare Support (Therapy Support)
-

COMMUNITY CARE EXCELLENCE

As one of the six Learning Institutes (LI) appointed by the Agency for Integrated Care (AIC), St Luke's ElderCare (SLEC) is proud to have trained 164 attendees from 41 organisations during the financial year.

SLEC conducted the following courses:

- Care of Client with Fractures
- Care of Client with Stroke
- End-of-Life Nursing Education Consortium

- Infection Prevention and Control (Basic)
- Oral Hygiene and Care
- Transfer Clients with and without Equipment

We are proud to be a part of this partnership as we are committed to cultivating competent community care professionals both internally and externally to upskill the Community Care workforce with our domain expertise.



SINGHEALTH QUALITY SERVICE AWARD (SHQSA) 2019

SingHealth Quality Service Award is a nationwide award which aims to recognise and celebrate the exemplary efforts of healthcare professionals in service excellence.

2 staff were awarded Individual Gold awards and 22 staff received Individual Silver awards. They were recognised for their exemplary contribution and commitment to

service excellence in their respective areas of work in eldercare.

Under the Team Category, the “Dementia Care Teams @ SLEC” won a Team Merit Award for its project, “Creation of Dementia Care Teams to improve quality of care for clients with dementia at St Luke’s ElderCare Senior Care Centre (SCC)”.



COMMUNITY CARE EXCELLENCE AWARDS (CCEA) 2018

Community Care Excellence Awards aims to recognise staff in the Community Care sector who demonstrated exemplary service and commitment in delivering quality care. These biennial awards were introduced by Agency for Integrated Care (AIC) and are the only awards of their kind dedicated solely to the Community Care sector.

22 staff received the Individual Silver Awards whilst 3

teams clinched the team awards. Under the Productivity and Innovation Category, the project “Maintenance Rehab Sessions in Groups” won a Team Winner Award whilst the “Dementia Care Teams @ SLEC” and “Fun Fitness Activities (FFA) in Senior Care Centre” were awarded the Team Merit Award under the Clinical Quality Improvement Award Category and the Client Experience Improvement Award Category respectively.

★ ILTC ★

MR JOSEPH CHEA CHIA WENG

MS JOSEPHINE ERIAN EN

MS NG LAY LING

MS QUAH BEE KIEW @ AH LEE KIEW

MS TANG WEI MUN

HEALTHCARE HUMANITY AWARDS 2018

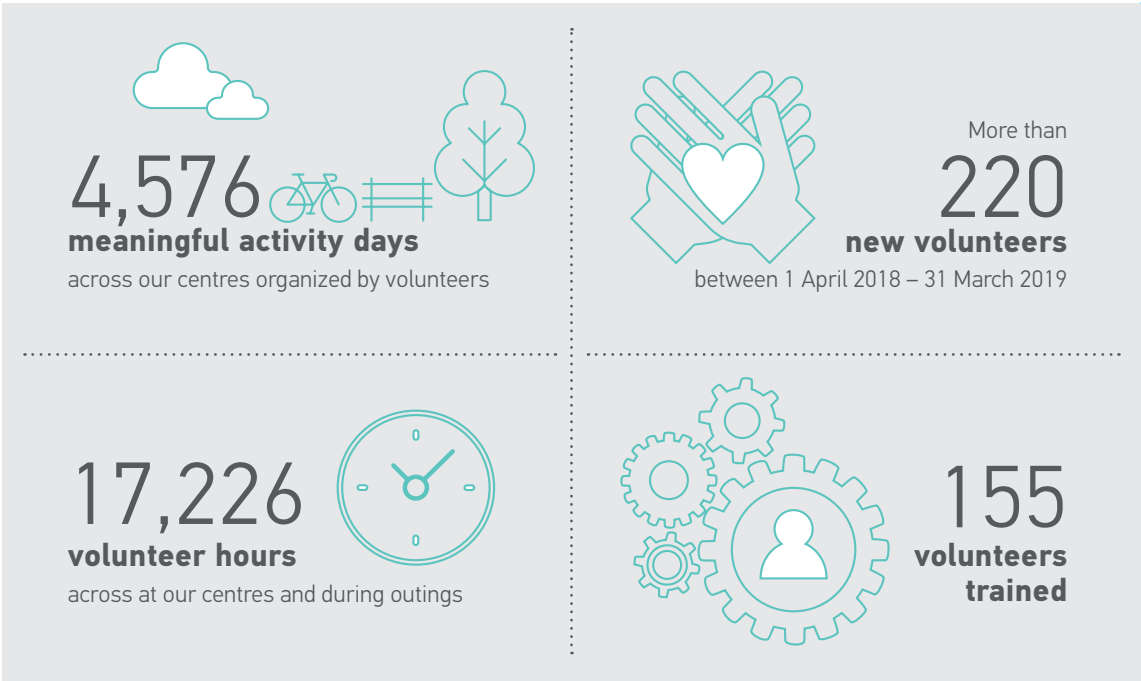
This award recognises healthcare workers, caregivers and volunteers for exhibiting extraordinary dedication, selflessness and compassion. Ms Ng Lay Ling, Deputy Director of Community-based Services at St Luke's ElderCare received the award under the Intermediate Long Term Care Category.

ENRICHING LIVES

OUR VOLUNTEERS



*Active volunteers are categorized as volunteers who have volunteered more than three times a year.



TOGETHER, WE CAN DO MORE

VOLUNTEER FEATURE

“

**I have been
volunteering since
2002 and have not
stopped because it
brings me great joy
to see the elders
enjoy the food that I
prepared for them.**

Mdm Mani, 69
Volunteer since 2002



To find out more about Mdm
Mani's journey as a volunteer,
please scan this QR code:

VOLUNTEER ENGAGEMENT ACTIVITIES

VOLUNTEER ENGAGEMENT TRAINING

This year we trained 155 volunteers. This training equips volunteers with an understanding of ageing, knowledge of mobility aids and communication skills to effectively engage our elders.

Bethesda Church Bukit Arang	July 2018	45 attendees for Level 1
Church of Singapore	October 2018	41 attendees for Level 1
General Volunteers	May 2018	16 attendees for Level 1
Gospel Light Christian Church	November 2018	25 attendees for Level 1
PSA Singapore (Batch 1)	April 2018	18 attendees for Level 2
PSA Singapore (Batch 2)	October 2018	10 attendees for Level 2

ST LUKE'S ELDERCARE VOLUNTEER APPRECIATION DINNER 2018



The dinner was held on Friday, 9th November 2018 and hosted over 460 volunteers and staff. The attendees had a fun-filled evening participating in games and stage performances put together by staff and elders. We extend our heartiest gratitude to our long serving volunteers and partners for their dedicated service over the past 5, 10, and 15 years.

TEMASEK POLY COLLABORATION WITH 4 CENTRES

Student volunteers and teachers from Temasek Polytechnic organised a tour and conducted a range of activities for 260 participants from Golden Years, Hougang, Serangoon and Tampines centres.

The tour provided a platform for interaction with students. Aside from befriending activities, the students also engaged our elders in painting, sing-a-long sessions and art and craft which sparked many conversations between the students and our elders.



CREATIVE MINDSET HUB: ART LOOPS WORKSHOP

The Art Loops workshop is a partnership programme between Creative Mindset, the Cerebral Palsy Alliance of Singapore and St Luke's ElderCare. It was conducted by trainers from Creative Mindset for our elders and participants to interact and forge new relationships.



INTERGENERATIONAL ACTIVITIES WITH FAIRFIELD METHODIST SECONDARY SCHOOL AND AIR AMBER

On 13 March 2019, students from Fairfield Methodist Secondary School organized an intergenerational day for our elders from Ayer Rajah, Bukit Batok, Bukit Timah, Golden Years, Hougang, Jurong East, Keat Hong, and Sumang centres. Approximately 400 elders were engaged in an exciting line up of programmes and innovative games.



CULTIVATING CARE WITH FAJAR SECONDARY SCHOOL



We have worked with Fajar Secondary School to organize an annual Intergenerational Games since 2012. This year, 10 eldercare centres (Ayer Rajah, Bukit Batok, Bukit Timah, Clementi, Chong Pang, Keat Hong, Jurong East, Nee Soon Central, Nee Soon East, and Telok Blangah centres) were involved. More than 180 elders had a fun-filled day while the students learnt how to communicate and care for the elders.

COLLABORATION WITH ALL HEARTS TRAINING AND COMMONWEALTH SECONDARY SCHOOL

More than 200 participants from Commonwealth Secondary School engaged 80 elders from Ayer Rajah, Clementi, Changkat, and Tampines centres in a variety of activities which included game stations, art jamming, and retail therapy trail followed by lunch.

The students, guided by their teachers, put together the event as game marshals and befrienders to interact with our elders.

We are grateful to Commonwealth Secondary and All Hearts Training for organizing a successful event.



GAIN CITY CSR

Gain City and students from ITE College West jointly painted a wall mural at St Luke's ElderCare Jurong East centre as part of their Corporate Social Responsibility initiative.

We were delighted to have Ms Grace Fu, Minister for Culture, Community and Youth, and MP for Yuhua SMC, join our event as part of the Lunar New Year celebration.

NOEL GIFTS - ST LUKE'S ELDERCARE GALA DINNER 2018

We raised more than \$850,000 during our first partnership gala dinner at Marina Mandarin Singapore. The dinner increased the awareness of ageing issues and SLEC also shared our 2030 vision for a future where no one ages alone.

Our heartfelt thanks to Mdm President Halimah Yacob for gracing the event; our Title sponsor, Noel Gifts International Ltd; our Platinum sponsors, Gain City Best Electric Pte Ltd and New Creation Church; all donors and volunteers, partners and friends for lending their support.



CHURCH PARTNERS' ACTIVITIES

We are grateful for the following church partners' support in raising funds to bless our beneficiaries:

- Barker Road Methodist Church
- Bedok Lutheran Church
- Church of Singapore (Marine Parade)
- Gospel Light Christian Church
- Living Hope Methodist Church
- Mount Carmel Bible-Presbyterian Church
- New Creation Church
- Telok Ayer Chinese Methodist Church
- The Bible Church
- Wesley Methodist Church
- Yio Chu Kang Chapel

We are also thankful for the opportunity to share our work during the respective church services.



COMMUNITY PARTNERSHIPS

We are thankful for the support we have received from our partners. This year, we worked with 138 community partners comprising of churches, corporates, schools, social enterprises, and healthcare providers.

We also signed 6 Memorandums of Understanding (MOUs) and renewed 11 MOUs with our church partners.

Our partnerships enable us to create long-lasting and impactful programmes for our elders, volunteers and caregivers.

TOUCHING LIVES

OUR ELDERS



51%

Growth in lives touched through:

Centre-based Services

FY2017-2018



2824

FY2018-2019



4263



13%

Growth in lives touched through:

Home-based Services

FY2017-2018



405

FY2018-2019



456

TOUCHING LIVES

ELDER FEATURE

“

At home, I have nothing to do except reading the newspapers. After reading, I'll go and rest.

When asked why do you come here, I said “I'm lonely”.

The staff are very good and kind. They help me up and down the bus.



Mdm Seah, 93

Elder (SLEC Golden Years Centre)



To find out how Mdm Seah enjoys her time at our centre, please scan this QR code:

INFRASTRUCTURAL WORKS



In order to create a more conducive care environment, improvement works were implemented to enhance the safety of our centres and build a home-like environment for our elders.

These included equipping our centres with ceiling hoist and the refitting of furniture for better space utilization.

RENOVATION OF SERANGOON CENTRE



To address the growing needs of the community, St Luke's ElderCare Serangoon centre expanded from 2 units to 4 units. The centre now offers enhanced dementia day care, general dementia day care, and

maintenance day care, rehabilitation and home-based services. The expansion also provided an opportunity to upgrade our furniture, fixtures and equipment in accordance to our GRACE Model of Care.



DEMENTIA FRIENDLY IMPROVEMENTS

The project aims to create a dementia and elder friendly environment through a non-institutionalised design coupled with nostalgic furnishing and decorations.

At Kebun Baru centre, reminiscence items are placed in the quiet room to garner the interests of elders. These items aid in cognitive stimulation and serve as talking points.



PUSHING CARE BEYOND

Besides making improvements to our infrastructure, we also constantly seek innovative ways to improve the way we deliver care. As such, we are involved in improvement projects to enhance our services and programmes.

This year, our team conducted the following projects:

- 01 Building a Culture of Quality through Dashboard Visibility
- 02 Identifying job satisfaction factors of Community-Based Therapists in Singapore
- 03 Dementia Care Teams @ SLEC
- 04 Fun Fitness Activities in Senior Care Centres
- 05 Identifying Challenging Behaviours in a Long-Term Care: A Senior Care Centre in Singapore
- 06 Lean Delivery in Community Care using an Integrated Approach to Space and Process Re-design
- 07 Maintenance Rehabilitation Sessions in Groups
- 08 Improving Safety of Arm Ergometer Exercise in a Day Rehab Centre
- 09 Reduction of the Number of Day Care Clients Exercising in the Day Rehabilitation Centre premises
- 10 Incorporating Eden Principles in SLEC Day Rehab Centres

ENGAGING WITH THE COMMUNITY

COMMUNITY EVENTS

18 April 2018

Official Opening of SLEC Keat Hong Centre



21 July 2018

Our visit to Ling Kwang Home and The Salvation Army Peacehaven Nursing Home



Quality & Productivity Festival 2018

Delivering Value for Clients

One improvement at a time

Organised by:



Wednesday, 19 September 2018

Guest of Honour:

Dr Amy Khor



19 September 2018

Quality and Productivity Festival 2018



15 January 2019

SingHealth Quality Service Awards 2019



19 April 2018

Signing of MOU with Telok Ayer Chinese Methodist church at SLEC Telok Blangah Centre



24 May 2018

Signing of MOU with Tung Ling Community Services at SLEC Marine Parade Centre



28 July 2018

Emeritus Senior Minister Goh Chok Tong's visit to SLEC Marine Parade Centre



9 November 2018

Official Opening of SLEC Marine Parade Centre



18 January 2019

Official Opening of SLEC Rivervale Centre



Healthcare Humanity Awards 2018



27 April 2018

Healthcare Humanity Awards 2018

28 June 2018

Signing of MOU with Pasir Panjang Brethren Hill Church at SLEC Ayer Rajah Centre



10 May 2018

Signing of MOU with Gospel Light Christian Church at SLEC Rivervale Centre



24 May 2018

Learning visit by Changi General Hospital, Singapore General Hospital and WeCare@Marine Parade team



18 July 2018

Official Opening of SLEC Ayer Rajah Centre



4 August 2018

Seniors' Sports Day at Sports Hub



10 September 2018

Signing of MOU with Gospel Light Christian Church at SLEC Sumang Centre



10 November 2018

SLEC Community Outreach with Singapore Institute of Technology



2 March 2019

SLEC Donors' Appreciation Lunch at SLEC Marine Parade Centre



15 February 2019

Art Exhibition in collaboration with LASALLE College of the Arts



COMMUNITY PARTNERS

- | | | |
|---|---|---|
| 1. NTUC Active Ageing Hub | 27. Changi General Hospital | 54. Jurongville Secondary School |
| 2. PA Active Ageing Council | 28. Chen Li Kindergarten | 55. Keat Hong Community Club |
| 3. Ageing Asia Pte Ltd | 29. Cheng Shan Community Club | 56. LASALLE College of the Arts |
| 4. Agency for Integrated Care | 30. Chinese Development Assistance Council | 57. Lien Foundation |
| 5. Ahmad Ibrahim Secondary School | 31. Church of the Holy Trinity Kindergarten | 58. Ling Kwang Home for Senior Citizens |
| 6. Aileron Wellness | 32. Church of Our Saviour Singapore | 59. Living Hope Methodist Church |
| 7. Air Amber Pte Ltd | 33. Church of Singapore | 60. Lutheran Child Care Centre |
| 8. All Saints Home | 34. Club HEAL | 61. Lutheran Church in Singapore |
| 9. Alzheimer's Disease Association (Singapore) | 35. The Coca Cola Company | 62. Malay Heritage Centre |
| 10. AMP Capital Investors (Singapore) Pte Ltd | 36. Community Foundation of Singapore | 63. SingHealth Polyclinics - Marine Parade |
| 11. Assumption Pathway School | 37. Creative Mindset Hub | 64. Micron Semiconductor Asia |
| 12. Ayer Rajah Community Club | 38. Cycling Without Age Singapore | 65. Ministry of Health |
| 13. Barker Road Methodist Church | 39. Duke-NUS Medical School | 66. Ministry of Social and Family Development |
| 14. Bendemeer Secondary School | 40. Fajar Secondary School | 67. Mount Carmel Bible-Presbyterian Church |
| 15. Bethesda CARE Centre | 41. Fei Yue Family Service Centre | 68. My First Skool |
| 16. Bethesda Church Bukit Arang | 42. Gain City Best-Electric Pte Ltd | 69. Nanyang Girls' High School |
| 17. Bethesda Frankel Estate Church | 43. GEMS World Academy (Singapore) | 70. Nanyang Polytechnic |
| 18. Bless Community Services | 44. Golden Years Fellowship | 71. National Council of Social Service |
| 19. Bristol Myers Squibb Pte Ltd | 45. Google Asia Pacific Pte Ltd | 72. National Heritage Board |
| 20. Bukit Batok Presbyterian Church | 46. Gospel Light Christian Church | 73. National Kidney Foundation Singapore |
| 21. Bukit Panjang Gospel Chapel | 47. Great Eastern Life | 74. National Parks Board |
| 22. Bukit Timah Citizens' Consultative Committee | 48. Handicaps Welfare Association | 75. Nanyang Technological University |
| 23. Canon Singapore Pte Ltd | 49. Health Promotion Board | 76. National University of Singapore |
| 24. Care Corner Singapore Ltd | 50. Henry Park Primary School | 77. Naval Base Secondary School |
| 25. Catholic Junior College | 51. Hougang Primary School | 78. Nee Soon Central Constituency |
| 26. Central Singapore Community Development Council | 52. Institute of Technical Education | 79. New Creation Church |
| | 53. Jaga Me Pte Ltd | |

- | | | |
|---|---|---|
| 80. Newton Life Church | 106. Sengkang General Hospital | 131. Wesley Methodist Church |
| 81. Nextrend Consultancy Pte Ltd | 107. Silver Generation Office | 132. Whampoa Community Club |
| 82. Ngee Ann Polytechnic | 108. Singapore Institute of Technology | 133. Yale-NUS College |
| 83. North East Community Development Council | 109. Singapore National Stroke Association | 134. Yio Chu Kang Chapel |
| 84. North View Secondary School | 110. Singapore Police Force | 135. Yishun Christian Church (Lutheran) |
| 85. North West Community Development Council | 111. Singapore Polytechnic | 136. Yishun Secondary School |
| 86. Northland Secondary School | 112. Singapore University of Social Science | 137. Young Men's Christian Association of Singapore |
| 87. NUS Yong Yoo Lin School of Medicine | 113. Sion Presbyterian Church | 138. Yu Hua Citizens' Consultative Committee |
| 88. Parkinson Society Singapore | 114. South West Community Development Council | |
| 89. Pasir Panjang Hill Brethren Church | 115. Spectra Secondary School | and many more volunteers, government agencies, churches, corporate and school partners. |
| 90. Paya Lebar Methodist Church | 116. Sunflower Childcare Group | |
| 91. Paya Lebar Methodist Girls Secondary School | 117. Tampines Changkat Community Club | |
| 92. PCF Sparkletots | 118. Tan Tock Seng Hospital | |
| 93. PCS Yishun Child Care Centre | 119. Teck Ghee Community Club | |
| 94. People's Association | 120. Telok Ayer Chinese Methodist Church | |
| 95. Prinsep Street Presbyterian Church | 121. Temasek Polytechnic | |
| 96. Project Dignity Singapore | 122. Tetsuyu Home Care | |
| 97. Providence Presbyterian Church | 123. The Bible Church Singapore | |
| 98. PSA Singapore | 124. The Little Skool-House International Pte Ltd | |
| 99. Punggol East SMC | 125. Thye Hua Kwan Moral Charities | |
| 100. Republic Polytechnic | 126. TOUCH Community Services | |
| 101. Residents' Committees | 127. Trinity Methodist Church | |
| 102. SAGE Counselling Centre | 128. Tung Ling Community Services | |
| 103. Samsung | 129. Tzu Chi Singapore | |
| 104. SATA Comm Health | 130. United World College of South East Asia | |
| 105. Sembawang Baptist Church | | |

CENTRE ADVISORY COMMITTEES

01. Ayer Rajah Centre

a. Pasir Panjang Hill Brethren Church

- I. Senior Pastor Tang Kok Fai
- II. Pastor Chan Kwang San

02. Bukit Batok Centre

a. Bukit Batok Presbyterian Church

- I. Rev Dr Chang Chian Hui
- II. Mr Ong Pak Shoon

b. Providence Presbyterian Church

- I. Rev Dr Chong Soo Fah
- II. Elder Ong Ah Hian

03. Changkat Centre

a. Living Hope Methodist Church

- I. Ms Loh Buck Hwa
- II. Mr Yeo Pee Hock
- III. Ms Celine Heng
- IV. Ms Veron Han

b. Sion Presbyterian Church

- I. Rev Poh Siong Hoon
- II. Pastor Goh Shu Siang
- III. Ms Pek Siew Lan
- IV. Ms Janice Lay Hong

04. Chong Pang Centre

a. Yishun Christian Church (Lutheran)

- I. Rev Soh Guan Kheng
- II. Pastor Chong Fu Kiong
- III. Pastor David Ng

05. Clementi Centre

a. Mount Carmel Bible Presbyterian Church

- I. Dr Lim Siew Eng
- II. Mr Chia Hong Kuan

b. The Bible Church

- I. Dr Tor Yam Khoon
- II. Pastor Frederick Ang
- III. Mr Samuel Foong

06. Golden Years Centre

a. Wesley Methodist Church

- I. Mr Sonny Chuah
- II. Mr Foo Chee Min
- III. Mr Alvin Chua

b. Golden Years Fellowship

- I. Mr Bob Toh
- II. Mrs Betty Chai
- III. Mrs Lucy Foo

07. Hougang Centre

a. Tung Ling Community Services (Church of Singapore)

- I. Elder Foong Daw Ching
- II. Ms Ng Sock Kian
- III. Mr Koh Him Leong
- IV. Mr Roger Neo

08. Keat Hong Centre

a. Bukit Panjang Gospel Chapel

- I. Pastor Kelvin Low
- II. Pastor John Lim

09. Marine Parade Centre

a. Tung Ling Community Services (Church of Singapore)

- I. Elder Foong Daw Ching
- II. Mr Roger Neo





10. Nee Soon East Centre

a. Yishun Christian Church (Lutheran)

- I. Rev Soh Guan Kheng
- II. Pastor Chong Fu Kiong
- III. Pastor David Ng

11. Rivervale Centre

a. Gospel Light Christian Church

- I. Rev Dr Jason Lim
- II. Rev Dr Muk Kin Son
- III. Pastor Seetoh Chee Keen
- IV. Mr Trevor Tan

12. Serangoon Centre

a. Bless Community Services (Yio Chu Kang Chapel)

- I. Mr Samuel Lin
- II. Mr Gordon Chan

13. Sumang Centre

a. Gospel Light Christian Church

- I. Rev Dr Jason Lim
- II. Rev Dr Muk Kin Son
- III. Pastor Seetoh Chee Keen
- IV. Mr Trevor Tan

14. Tampines Centre

a. Tung Ling Community Services (Church of Singapore)

- I. Elder Foong Daw Ching
- II. Mr Chao Tian Kong
- III. Mr John Koo

b. Sion Presbyterian Church

- I. Mr Napoleon Koh

c. Member

- I. Ms Phyllis Tng
- II. Mr Tan Hai Yang
- III. Mr Tay Yew Hock

15. Telok Blangah Centre

a. Telok Ayer Chinese Methodist Church

- I. Pastor Chua Ooi Suah
- II. Pastor Seet Keng Tat
- III. Mr Ho Ann Chuan
- IV. Prof Tan Chew Lim
- V. Dr Ng Wee Kong
- VI. Mr Edmund Tan
- VII. Mr Lim Hong Khiarn

16. Whampoa Centre

a. Barker Road Methodist Church

- I. Pastor Dennis Yew
- II. Ms Esther Tan
- III. Ms Evelyn Teoh
- IV. Ms Melanie Teo

IPC Number

000155

IPC Status

01 February to 31 January 2020

Charity Registration Date

05 January 2001

ROS / RCB Registration UEN

199904873Z

Constitution

Public Company Limited by Guarantee

Registered Address

50 Kallang Pudding Road, #07-02, Singapore 349326

Auditor


Moore Stephens LLP


St Luke's ElderCare is in compliance with the Code of Governance for Charities and IPCs. Its Governance Evaluation Checklist can be view at the Charity Portal.


St Luke's ElderCare


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 www.slec.org.sg

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 6390 9369

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