

Empowering Elders, Uplifting Lives

Donor Impact Report



CEO's Message

Dear donors and friends,

As St Luke's ElderCare (SLEC) celebrates our 25th anniversary, it is with immense gratitude and pride that I share our journey thus far with you. This is not just a reflection of our journey but also a huge testament to all the unwavering support and generosity of donors like you.

Your commitment has played a vital role in transforming the lives of countless elders in our care. Over the last year, we were able to expand and enhance multiple facets of our organisation, with the aim of advancing our quest to innovate, collaborate and educate. We celebrated the official openings of two new centres: a senior care centre in Punggol and our first active ageing centre (care) in Bishan. We also invested in a plethora of projects such as making advanced robotics rehabilitation accessible to elders in the community and implementing new digital systems to optimise our transport team's efficiency.

Looking ahead, the coming year promises exciting developments for SLEC. We are expanding our footprint through the launch of a senior care centre in Fernvale and a 201-bed nursing home in Punggol. We will also be introducing new programmes and training to enhance the skills of our staff, empowering them to thrive and excel in their roles.

Thank you for being such an essential part of our journey. We are excited about the future and the new horizons it holds. Together, we can continue creating a meaningful impact on the lives of elders and our community.

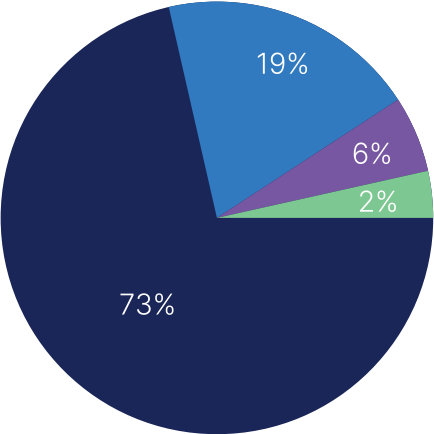
Adj. A/Prof (Dr) Kenny Tan
Chief Executive Officer
St Luke's ElderCare

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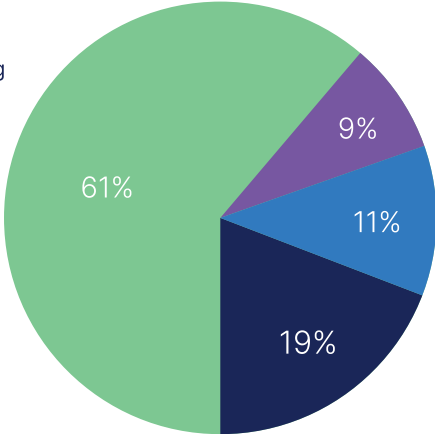
Together, we can continue creating a meaningful impact on the lives of elders and our community.



Income & Expenditure



- Income:**
- Subvention and Funding from Government
 - Client's Fees
 - Donations
 - Other Income



- Expenses:**
- Manpower Cost (Direct)
 - Operational Cost (Indirect)
 - Operational Cost (Direct)
 - Manpower Cost (Indirect)

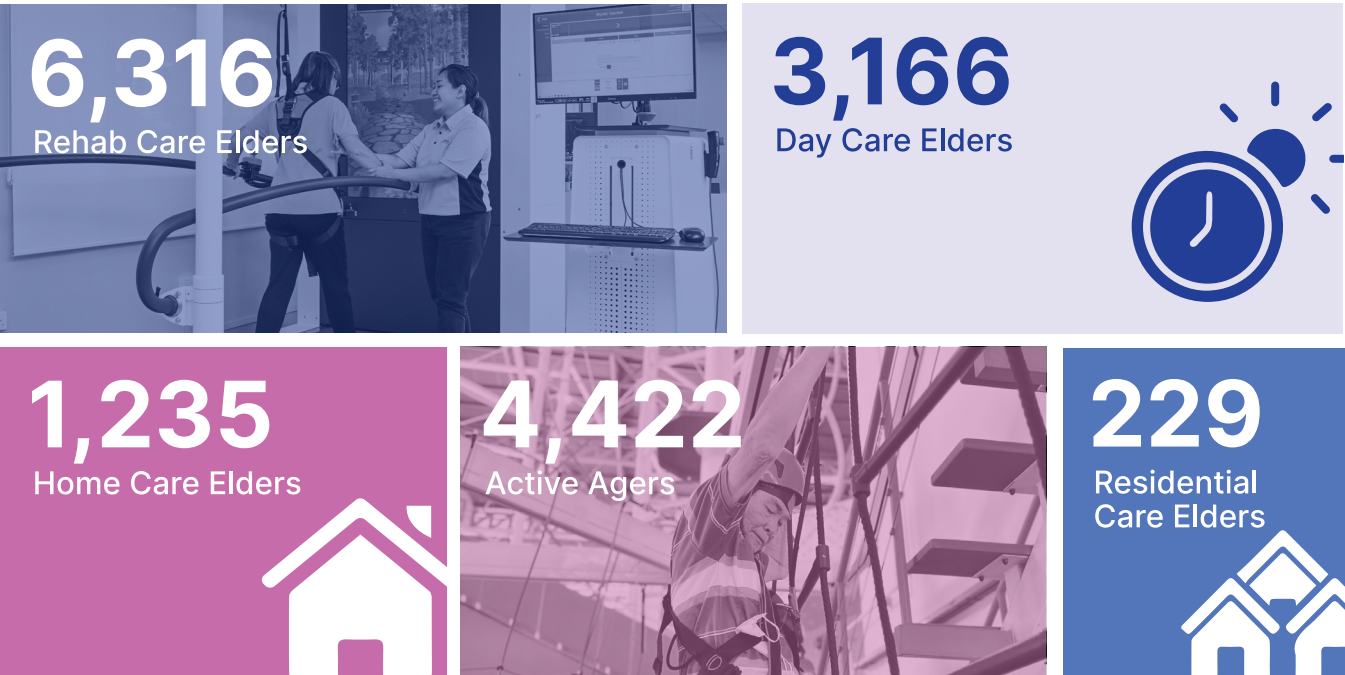
Despite constituting only 6% of our total income, donations have a profound impact by directly supporting essential programmes and services that enhance the quality of care for our elders, demonstrating that every contribution plays a crucial role in our mission.

Your Gift, Our Impact

Did you know?

SLEC serves approximately 5,000 elders weekly through our suite of services.

In FY23/24, we served and enriched the lives of more than 15,000 elders.



This was made possible through the support of:

2,997

Mobilised Volunteers

802

Staff

\$4.47M

in donations

Innovation



SLEC enhances community care with advanced rehabilitation solutions, including robotics therapy typically found in hospitals, which are now available in our community rehabilitation centres in Bukit Batok, Yishun and Punggol. By integrating virtual reality and gamification, SLEC makes rehabilitation more engaging and motivating.

The SLEC I-Shall™ Programme combines robotics with personalised therapy to restore functional abilities, providing tailored care that fosters independence and improves quality of life.



At SLEC, we believe the future of community care lies in combining innovation with compassion. Our commitment to pioneering advancements ensures that every elder receives quality care, empowering ageing with dignity."

Ms Agnes Hew
Senior Director, Health & Social Care Services (Community) and Corporate Strategy



I'm the first and last person representing SLEC that the elders see everyday. The way I smile and talk to them really impacts how their day goes"

Mr Yap Wei Chiang,
Transport Captain

Our Staff's Journey

Mr Yap Wei Chiang left his career as a Business Consultant to serve elders at SLEC, ensuring around 30 elders safely arrive at their day care and rehabilitation sessions daily. His cheerful, attentive presence helps them feel heard.

The introduction of the Computerised Asset Management System (CAMS) and Transport Management System (TMS) has streamlined his job with paperless scheduling, route planning and timely repairs. This allows Mr Yap to transport elders more efficiently, improving their care, as SLEC's digital transformation enhances eldercare through technology.

Collaboration

On 26 October 2023, SLEC partnered with Fei Yue Community Services, New Life Community Services, REACH Community Services Society and St Luke's Hospital to sign a Memorandum of Understanding (MOU). This collaboration, a first in the community care sector, aims to provide seamless, geography-specific care in Bukit Panjang, aligning with Singapore's Healthier SG strategy. Each organisation brings unique strengths, including active ageing, caregiver support, mental health and senior engagement.



This partnership shows our commitment to co-create solutions that address the healthcare and social needs of seniors in Bukit Panjang. By sharing resources and strengths, we deliver coordinated, convenient and quality services."

Joint statement by representatives of the five MOU parties

Education

On 29 September 2023, SLEC hosted its second CommCare Symposium, with nearly 400 attendees exploring holistic care, wound management and dementia-friendly communities. The key tracks included "Building Dementia-Friendly Faith Community" and "Healing & Beyond: A Holistic Approach to Managing Wounds", featuring hands-on experiences with advanced wound

care technologies. It was a space where healthcare professionals and the community could come together, learn and grow. This event marked a step towards building a stronger, more connected ecosystem of care in our community.



"The SLEC CommCare Symposium highlights thought leadership and a holistic approach to care, integrating faith and clinical expertise to build compassionate communities for those affected by dementia and chronic wounds."

Adj. A/Prof (Dr) Kenny Tan
Chief Executive Officer

Our Donors' Journeys

Inspired by 2 Corinthians 9:7-8, I believe in giving with a joyful heart, not out of obligation. My journey as a SLEC donor is a reflection of God's abundant blessings in my life. His generosity enables me to give, and I've come to understand that we cannot outgive Him—He always provides.

At SLEC, I've witnessed the deep commitment to placing elders at the very heart of their work. From celebrating diverse cultural and religious events to preserving each elder's unique identity, SLEC ensures that seniors feel valued and respected. As our ageing population grows, it's crucial that their choices and freedom are preserved, allowing them to maintain their dignity.

For me, giving doesn't make me poorer, it enriches my life. I encourage others to trust in God's provision and support SLEC in their mission to surround our elders with care and dignity.

Ms Xu Simin
Donor since 2022



Each of you should give what you have decided in your heart to give, not reluctantly or under compulsion, for God loves a cheerful giver. And God is able to bless you abundantly, so that in all things at all times, having all that you need, you will abound in every good work.

2 Corinthians 9:7-8

As Managing Director of Access Direct Pte Ltd, I believe in supporting our community, especially with Singapore's ageing population expected to grow significantly by 2030. We chose to support SLEC because we recognise the increasing needs of our elders and want to contribute to this important cause.

Through our donations, we aim to support SLEC's programmes to enhance the elders' physical, mental, social and emotional well-being. While SLEC faces manpower and cost challenges, we can still make a difference by giving what we can.

I encourage other donors and organisations to contribute. Integrating charitable giving and volunteerism into corporate social responsibility (CSR) efforts not only helps the community but also fosters purpose and unity within your organisation. Together, we can make a meaningful impact on the lives of our elders.

Mr Ng K.G.
Managing Director of Access Direct Pte Ltd
Corporate Donor since 2017

Future Plans

SLEC is committed to transforming community care through our Community Transformation Fund, with the aim of raising \$30 million to fuel our six key pillars.



Innovate



Mentor



Programme



Advocate



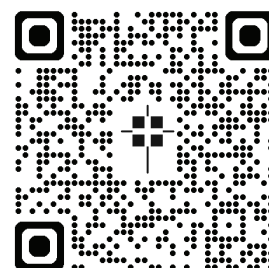
Connect



Train

These pillars guide our efforts to improve care quality, ensuring every elder receives personalised, dignified support.

Our success is reflected not just in the initiatives we implement but in the real life stories of the elders we serve. Their testimonies show how our dedicated approach has made significant difference in their lives, enabling them to age with grace and dignity. These experiences lie at the heart of our mission, highlighting the connection between our strategic goals and the meaningful impact on the daily lives of those under our care.



Learn more at
slec.org.sg/future-plans

Our Elder's Journey

At the age of 60, Anastasia suffered two strokes that left her struggling to perform even the simplest of tasks. Determined to reclaim her life, she began attending rehabilitation training at St Luke's ElderCare Active Ageing Centre (Care) @ Northshore. Placing her trust in SLEC'S I-Shall Programme, she has been regaining her strength and mobility.

Each step forward for Anastasia has been a testament to her resilience and the unwavering support of our dedicated team in enriching the lives of our seniors.



"For the first time since my stroke, I ran without the fear of falling down."

St Luke's ElderCare Ltd

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