

Enriching Lives, Together

Donor Impact Report FY2024/2025



CEO's Message

Dear friends,

With one in five Singaporeans aged 65 and above by 2026 where **Singapore will be a 'super aged' society**, St Luke's ElderCare (SLEC) remains committed to meeting the growing needs of our elders. Our journey is possible because of the steadfast support and generosity of partners like you. Your **trust** has enabled us to **transform the lives of countless elders**.

In FY2024, we expanded our reach with the opening of four new centres. **Our second residence (nursing home) in Punggol** opened on 1 April 2025, expanding our residential-based support in the Northeast region.

Our work to enrich lives in the community is anchored by **innovation, collaboration and education**. In October 2024, SLEC officially opened the REACH-SLEC Active Ageing Centre (Care) @ Teck Whye Vista, a **sector-first model** by two community care organisations. This brings day care, rehabilitation and active ageing services under one roof. In September 2025, we welcomed over 500 participants to our SLEC CommCare Symposium, which aims to advance knowledge sharing, thought leadership and skills across the care sector.

Looking ahead, we anticipate 2026 to be a year of significant progress. We will open our centre in **Temasek Polytechnic, a first within an Institute of Higher Learning**, fostering intergenerational engagement. Our SLEC CommCare Academy will also expand and be located in the Devan Nair Institute for Employment and Employability.

Our work of caring for an ageing population and helping our seniors age with grace, dignity and purpose, is made possible through your steadfast support.

Thank you for journeying with us to **Serve, Love and Empower our Communities!**

From all of us at St Luke's ElderCare!

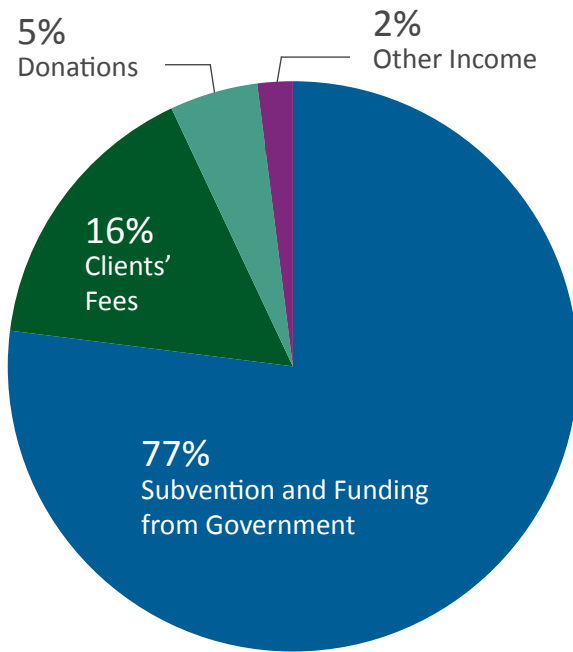
Adj A/Prof (Dr) Kenny Tan
Chief Executive Officer
St Luke's ElderCare



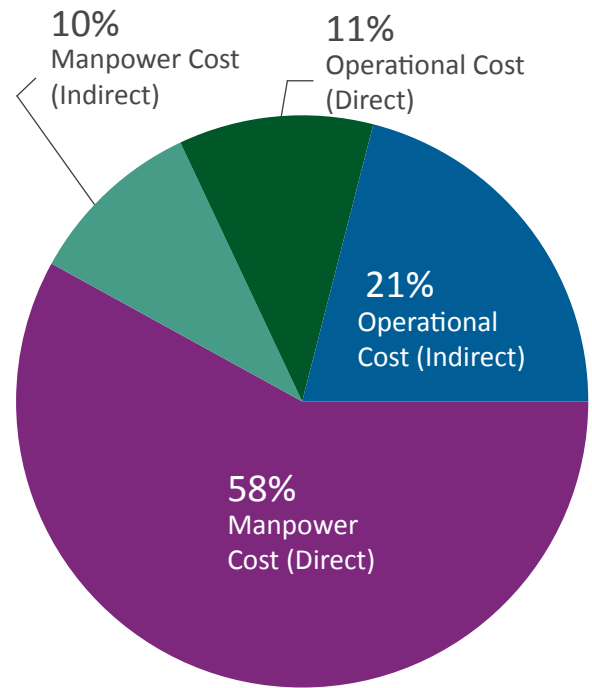
“Together, we can build a future where every elder is supported to age with grace, dignity and purpose.”

– Adj A/Prof (Dr) Kenny Tan

Income & Expenditure



Income



Expenses

Donations have a profound impact on the quality of care we provide, directly supporting essential programmes and services that enhance the holistic well-being of our elders. Every gift is a crucial part of our mission.

Enriching Lives, Together

In FY2024/2025, we served close to
22,000 elders.



10,329

active agers



7,021

rehab care elders



3,316

day care elders



1,034

home care elders



215

residential care elders

This was made possible through the support of more than

9,100

mobilised volunteers

\$4.8m

in donations

882

staff

Milestones of Impact - FY2024/2025

Innovation

Fostering Intergenerational Bonding through the Universal Language of Food

In 2024, SLEC launched the “Connecting Generations” recipe book, featuring 25 recipes from over 20 seniors to preserve their legacies. Developed collaboratively with tertiary students, the project raised close to \$66,000 and received recognition at the 13th Asia Pacific Eldercare Innovation Awards, winning the Programme (Social Engagement – Intergenerational) Award.

Preserving Elders’ Memories and Life Stories with AI

At SLEC Active Ageing Centre (Care) @ Northshore in Punggol, elders used generative AI to turn their memories into personalised books, audiobooks and videos via the SLEC Golden Memories programme. Golden Memories serves as reminiscence therapy and was a Finalist at the 13th Asia Pacific Eldercare Innovation Awards 2025.

Building Centres of the Future, Blending Empathy within Immersive Experiences

With a growing ageing population, the demand for quality eldercare facilities increases. SLEC Senior Care Centre @ Whampoa blends local heritage, biophilia and inclusivity, creating a holistic environment. Similarly, SLEC Day Rehabilitation Centre @ Bukit Batok Central enables elders to walk through robot-assisted therapy and regain strength, mobility and independence.



Adj A/Prof (Dr) Kenny Tan, CEO, together with Uncle Aidi, an elder from our Residence who contributed his treasured recipes.



To date, more than 1,000 books and videos have been created by elders across 13 centres.

Care That Brings Smiles

For ten years, Sugunah, known as Mama Su, has brought warmth and joy to SLEC Senior Care Centre @ Whampoa. She sees *ah gong* and *ah ma* at the centre as her own and enjoys chatting with the elders.

These simple moments of connection are the most fulfilling part of giving back to the community. Guided by her mantra, “Give our best, treat every day as the last day”, she cherishes every day spent with our elders.



“I feel satisfied knowing that I have brought smiles to the elders’ faces.”
– Sugunah, Senior Therapy Aide,
SLEC Senior Care Centre @ Whampoa



Robotics rehabilitation at SLEC Day Rehabilitation Centre @ Bukit Batok Central.

Collaboration

First-in-Sector Integrated Facility by SLEC and REACH Community Services

Collaboration is our key thrust in community care. The REACH SLEC Active Ageing Centre (Care) @ Teck Whye Vista, is the first, largest and only Active Ageing Centre (Care) in Choa Chu Kang, serving a total of about 450 seniors since February 2024 and over 1,200 seniors at full capacity.



Education

Upskilling Professionals in the Sector

SLEC is committed to advancing education and professional development to meet the needs of Singapore's ageing population. The SLEC CommCare Academy is the dedicated training and capability-building arm of SLEC. Since 2018, it has offered close to 100 courses, training over 5,000 professionals to date. It is one of the 13 Agency for Integrated Care (AIC)-appointed Learning Institutes and a SkillsFuture-accredited training organisation.

- Mentored over 380 students via internships, clinical and industrial attachments in 2024.

Cultivating Empathy by Immersing the Young in Eldercare Experiences

LifeLab™@SLEC, launched in 2023, is an experiential learning space focusing on technology, innovation and research in eldercare. It engages visitors through sensory elements, virtual technologies, immersive experiences and scenario-based training.



To date, LifeLab™@SLEC has hosted more than 1,000 local and international visitors.

Celebrating SLEC's 25-year Journey

SLEC celebrated our 25th anniversary on 7 November 2024, graced by Guest-of-Honour President Tharman Shanmugaratnam. At the same time, SLEC launched the Community Transformation Fund (CTF), aiming to raise \$30 million over 5 years. The CTF will support 6 key impact initiatives — Innovate, Mentor, Programme, Advocate, Connect and Train – to serve over 45,000 elders. As of 31 March 2025, \$1.27 million has been raised.

Our deepest gratitude to these top donors of the CTF:

PLATINUM PARTNER



NOEL

GOLD PARTNER

Mr Lee Woon Shiu

PEARL PARTNER



Church of Singapore
新加坡教会



“St Luke's ElderCare pioneers community care in Singapore, supporting Singaporeans as they live longer and healthier. It shows how community organisations can collaborate with multiple stakeholders to provide quality care.”
– President Tharman Shanmugaratnam

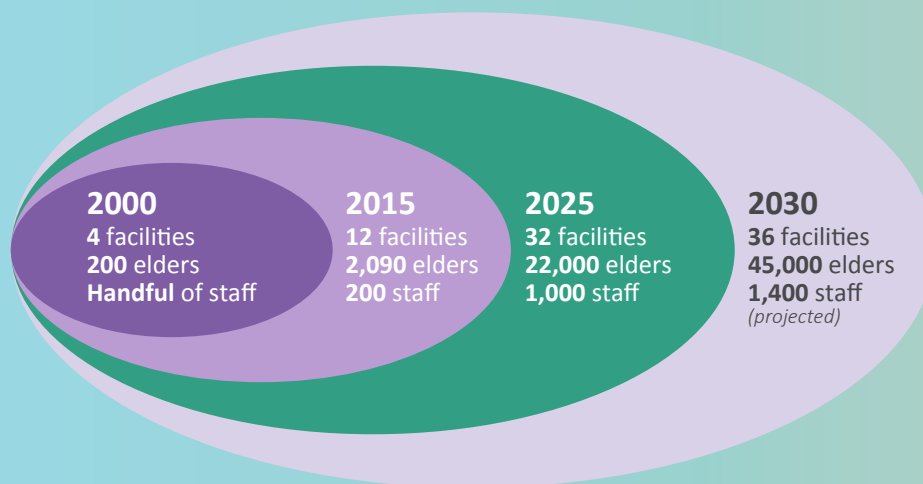
Read about SLEC's journey in serving the community 25 years and beyond:



Charting the Next Chapter

Season of Opportunity: Grace to Grow & Expand

SLEC is committed to transforming the future of the community care sector.



Expansion & Upgrading

Upcoming Plans

11 Active Ageing Centres (Care)
to be expanded

20 Senior Care Centres
to be renovated

Dedicated team
to oversee expansion

Pioneering Tomorrow's Care Model with State-of-the-Art Facilities

In 2026, we look forward to expanding our impact through new spaces that deepen learning and enrich care. At the Devan Nair Institute for Employment and Employability (e2i), we will have a new training space that blends technology, adaptability and contemporary design to create immersive and impactful learning experiences.

Similarly, a new Senior Care Centre (SCC) at Temasek Polytechnic fosters meaningful interactions between seniors and youth.

SLEC Residence @ Jelapang, SLEC's third residence developed with New Life Community Services, comprises a nursing home and an Active Ageing Centre (Care). It is expected to be completed by end 2026.

Promoting Better Care Through Knowledge Sharing and Innovative Pedagogy

SLEC CommCare Symposium, our annual platform for advancing community care, has empowered more than 1,200 attendees since 2022. For its 4th edition in 2025, healthcare professionals explored practical strategies in wound care and how spirituality transforms dementia support.



SLEC CommCare Symposium 2025



Artist's impression of SLEC Residence @ Jelapang

“

We hope to be that catalyst, an aggregator for willing partners to come together. We look at what assets are on the ground as we don't believe in needing to recreate things. We see how we can collaborate and synergise.”

– Adj A/Prof (Dr) Kenny Tan, Chief Executive Officer

Leveraging the Power of Artistic Expression and Connection

At SLEC, we believe the arts play a vital role in advancing the ageing landscape, which is why we partnered with Nanyang Academy of Fine Arts (NAFA) through an MOU signing in August 2025. Under the collaboration, our inaugural Ageing Artfully Conference was held on 15 November 2025, uniting artists, healthcare professionals and community care experts to showcase how the arts enrich seniors' lives.

“

Our elders treasure our art programmes, where they explore new forms of expression – sharing stories, singing, and finding joy in both the process and their creations. The experience is deeply therapeutic and priceless.”

– Lily Chew, Supervisor,
SLEC Senior Care Centre @ Jurong East

Together, We Make A Difference

Meet our youngest fundraiser:

Ms Emma Lin Ziwei

A conversation between 7-year-old Emma's dad and one of SLEC's chaplains introduced the family to SLEC's work and sparked the family's desire to support the elders at SLEC. Emma, in her own heartfelt way, wanted to help in any way she could. At just 7, Emma is SLEC's youngest fundraiser. She produced a book titled "What I Can Do When Friends Need Help" to support and care for her classmates with mild autism. With the help of her parents, teachers, classmates and their families, Emma sold 500 copies - raising \$2,500 to support the elders at SLEC. In 2025, Emma joined a Chinese Chess competition and came in first, where she donated the entire prize money to SLEC. Her heartfelt wish for the elders is: "身体健康, 开开心心" – wishing them good health and joy.



Longtime Supporter:

Mr Lee Woon Shiu

For Mr Lee Woon Shiu, his journey with SLEC began at Prinsep Street Presbyterian Church, where he first learned about its work in serving Singapore's seniors.

"What truly inspired me to support SLEC was witnessing firsthand how SLEC goes beyond basic care to provide dignity, hope and genuine human connection to our seniors," Mr Lee shared. Church Elders and Deacons also spoke highly of SLEC's work, affirming his decision to give.

Looking ahead, Mr Lee envisions SLEC pioneering innovative care models that can guide eldercare across the region. He hopes that SLEC will welcome more seniors into its circle of care and continue developing staff capabilities, to deliver personalised, compassionate care.

"Most importantly, I hope that SLEC will always maintain its heart and soul – that personal touch and genuine care that set it apart – even as it grows," Mr Lee said.

On the most pressing challenge in community care, Mr Lee highlighted financial sustainability, as it is critical to ensuring quality care amid growing demand. It requires maintaining adequate well-trained staff, while keeping pace with evolving healthcare needs and technologies.

He stressed that donors also play a vital role by supporting these efforts. As a personal reminder, Mr Lee says he needs to make time to visit SLEC one day, to thank the staff and volunteers for their tireless dedication. Together, we are building a more compassionate Singapore for all generations.

“

Thank you, fellow donors, for being part of this meaningful mission. Your generosity – whether financial, through volunteering, or by spreading awareness – makes a real difference for Singapore's most vulnerable seniors. What we are supporting isn't just eldercare; it's about upholding the dignity of those who have contributed so much to our society."

– Mr Lee Woon Shiu

Lives Touched, Lives Transformed

74-year-old Mr Ngiam Kia Kiang suffered a stroke that left him paralysed. He was then referred to the SLEC Residence @ Ang Mo Kio during COVID-19. Initially bedridden and fully dependent, he gradually regained mobility. Today, he walks with a walker, manages daily tasks independently and enjoys outings and celebrations.

Early this year, his health improved remarkably and he could return home for Chinese New Year, to spend the festivities with his family.

“

Thank you SLEC for caring for my husband and giving him better quality of life."

– Mrs Ngiam Kia Kiang



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